Hospitals in focus 2009

Urgent-Care and Family Health Care SUNY Downstate at Bay Ridge offers both

ave a medical problem and need a doctor fast? Or are you looking for a family physician?

Both types of care — walk-in care for unexpected medical problems, and a diagnostic and treatment center that focuses on family medicine — are available at SUNY Downstate Medical Center's new Bay Ridge site, located at the former Victory Memorial Hospital, 699 92nd St., Brooklyn, NY.

What is Urgent-Care?

Urgent-Care centers provide prompt medical treatment without an appointment, 24 hours a day/7 days a week. Have the flu? A minor cut or burn? Sprained an ankle? Urgent-Care may be an option for you.

"Urgent-Care centers are a growing trend," says
Dr. Roger Holt, who directs both SUNY Downstate's
Emergency Department at its main East Flatbush location and the Urgent-Care Center at Bay Ridge. "They
combine some of the features of an ER, such as procedure rooms for treating asthma attacks and onsite
lab tests for blood work — but in a smaller, more intimate setting more typical of a private doctor's office."

Urgent-Care centers are also a good alternative for individuals who don't have their own doctor, and who don't want to wait in overcrowded hospital emergency rooms.

Urgent-Care, however, is not for extreme emergencies. Patients who have a serious injury or life-threatening condition — such as chest pain — should call

911 immediately and go to the nearest hospital emergency room.

But because sometimes it's hard to know how serious an illness really is, the **Urgent-Care Center at Bay** Ridge is staffed by fully trained and board-certified ER physicians. "We can't accept patients who call 911 and arrive via ambulance," says Dr. Holt, "but sometimes we do have walk-ins that require a higher level of care." For these cases, Downstate's **Urgent-Care doctors have** the training and background to stabilize patients and get

them the emergency care they need.

You can reach the Urgent-Care Center at Bay Ridge at (718) 567-1400.

Family-Centered Diagnostic Care and Treatment

SUNY Downstate's diagnostic and treatment center — called the Family Health Center at Bay Ridge because it emphasizes that good health is a family affair — complements the treatment available at the Urgent-Care Center, Comprehensive ambulatory care



The services at SUNY Downstate's Urgent-Care and Family Health Centers at Bay Ridge ment each other.

and a host of other services are provided.

If you want to see a physician who knows you and your medical history, who cares about your medical needs, the Family Health Center is a great care option.

The center's physicians care for patients of all ages, from kids to seniors, from head-to-toe. They also work closely with specialty-care physicians and will help coordinate your care if you need to see a specialist.

The Diagnostic and
Treatment Center is open
8 a.m. to 4 p.m., MondaysFridays, Appointments are nec-

essary. Call (718) 567-1152/53 to make an appointment or for more information.

Both the Urgent-Care Center and the Family Health Center accept most commercial insurances, Medicare and Medicaid, and are convenient to public transportation. Both the B8 and the B70 buses stop right in front.

SUNY Downstate at Bay Ridge is the latest satellite site for SUNY Downstate Medical Center, Brooklyn's only academic medical center.

SUNY Downstate at Bay Ridge

Convenient Care When You Need it, At a Location You Know

Urgent Care Center & Family Health Center: Residents of Bay Ridge and surrounding areas now have easy access to some of the finest physicians and medical care in New York at the site of the former Victory Memorial Hospital.

What This Means is:

Convenience: You can walk in for care or schedule appointments

Quality Medical Care: Physicians from Brooklyn's only academic

medical center provide state-of-the-art care

Urgent Care: Walk-in care, 24/7

Family Health Center: Care for your entire family

Specialists: Highly trained and skilled physicians practice the latest

advances in medicine

Insurance Coverage: Most insurance plans accepted, including

Medicare and Medicaid





SUNY Downstate at Bay Ridge 699 92nd Street. Brooklyn, NY Urgent Care Center: 718-567-1400 Family Health Center: 718-567-1152/53 SUNY Downstate Medical Center University Hospital of Brooklyn 445 Lenox Road. Brooklyn, NY 718-270-1000