



**DOWNSTATE**  
HEALTH SCIENCES UNIVERSITY

# University Hospital at Downstate

## Mission

As the only health sciences university hospital in Brooklyn, we are devoted to achieving health equity in our communities through provision of outstanding patient care, research and education.

## Vision

To be the best place to get care and the best place to give care.

## Values

# We Care.

**W**elcoming to All  
Equity  
Collaboration  
Accountability  
Respect  
Excellence

# WE Care Values



# Standards of Behavior

Friendly, Warm, Smiling, Inviting, Pleasant

Fair, Just, Impartial, Unbiased

Teamwork, Cooperative, Build Relationships

Ownership, Directness, Clarity, Empathy

Revere, Honor, Esteem, Empower, Engage

Quality and Safety Outcomes, Distinction, Top Decile Performance

# Strategic Plan

2022-2025

## Strategic Goals

### 7 Strategic Drivers

01



**Workforce Engagement**

**Top Place to Work**

02



**Service Excellence**

**Regional Provider of Choice**

03



**Quality & Patient Safety**

**Excellence in Clinical Outcomes**

04



**Operational Efficiency**

**Achieve Top Performance**

05



**Growth**

**Touch More Lives**

06



**Community**

**Improve the Health of the Community**

07



**Financial Health**

**Attain Economic Stability**

## WE CARE Values

Welcome to Downstate. We are WELCOMING to ALL

We believe in health EQUITY and COLLABORATION

We hold each other ACCOUNTABLE

We RESPECT our patients, families and community

We strive for EXCELLENCE

Thank you for choosing Downstate.

## WE CARE Values

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