*IMPORTANT*

When you enter a parking lot and have a sticker scan error, it means something is wrong with your parking record. Most scan errors involve a payment matter that needs to be resolved. However, sticker scan errors can be caused by some other data mismatch such as the license plate of your vehicle not matching the sticker #, or some missing information in your parking record. You need to contact us to resolve your parking record and make your future lot entry smoother. 

Your ACTION is needed to contact the parking office via eMail to: parking@downstate.edu.

If it’s a Payment issue: Since Jan this is the 1st month of your new parking lot assignment, we are providing an extra week to resolve any payment issue. A Monthly Parking account is automatically cancelled due to non-payment effective close of business on the 15th day of the month, and you will no longer have monthly parking lot access. If you did make payment, include your payment details so we can properly find it and credit your payment to your parking account.

- If you know you have NOT made payment, You do need to pay it ASAP on your online Monthly Parking Customer Portal Account or make cash payment at University Bookstore, then send eMail to restore your monthly account.
- If you have submitted an eMail request to Parking@downstate.edu for a lot assignment transfer, your continued patience is necessary since transfers can not be accommodated until other monthly customers at your desired lot(s) decline their monthly parking, making space available for transfers. YOU STILL NEED TO maintain monthly payment of your current assigned lot until a successful transfer can be achieved.

If your non-payment was intentional because you do not want to accept your assigned monthly parking, then no action is needed. Your monthly parking privilege will immediately become permanently terminated and will be offered to the next customer waiting for a lot transfer or assignment. Should you desire future monthly parking, you will need to send an eMail to ParkingWaitList@downstate.edu and your name will be added to the bottom of the parking waiting list. You will still be able to use the DAILY Parking option at 324 Winthrop St. currently @ $10./day (first 100 DAILY customers that enter with a Downstate ID Card).