A Real Program Administrators

8/4/23 Cordelia M. Baffic Founder AROPA Director of Medical Education University of Pennsylvania How to Make a Lasting Impact at Your Institution as a Critical Member of the Educational Team

SUNY 8/4/23 Residency Program Coordinators Forum



Disclosure

I have no actual or potential conflict of interest in relation to this program/presentation.



A Little History..

- Over ten years ago, I founded the organization which is now called AROPA over (originally named AROPC)
- The organization was founded in order to meet an *Educational Need* of Program Coordinators and Program Directors
- It was by word of mouth that the **AROPC** developed credibility, trustworthiness, and goodwill in the medical educational arena
- The size of the organization has not been a barrier to gain exposure, to highly impact the medical field, and to gain the respect of accrediting bodies and medical organizations
- Today, we stand as the only national association that trains and provides professional development to Radiation Oncology Program Administrators of the RadOnc Medical and Medical Physics field



Can one single individual really make a lasting impact?





The question is: Are you part of a Team or are you Alone?







► Identify the Need ► Address the Need? Provide a potential Solution or an Idea? ►Believe in your Solution or your Idea? ► Know if your Solution or Idea requires Funding and Leadership Support



BEFORE I TELL YOU WHAT'S NEXT, I'D LIKE TO TELL YOU A STORY

So here we go!





Mustard Seed....



- The Mustard seeds is a very small seed
- The seeds are usually about 1 to 2 millimeters in diameter
- Depending on the variety of the seed they can grow to be:
 - Between 6 feet tall to an impressive height of 30 feet
- What determines their height?
 - The varieties and the climatic conditions
 - Due to their Incredible resilience and adaptability, mustard trees are now common in various countries around the world



The Impact of a Tiny Mustard Seed....

- Antibacterial properties
- Dietary fiber as well as vitamins A and C, calcium, iron, potassium, magnesium, and selenium
- Blood disorders like hypertension
 - Headaches and migraine
 - Rheumatism
 - Asthma

What's their Secret?

They can thrive in a hot and arid climate



What can <u>Kill</u> the Mustard Tree

- They are highly prone to mold growth
- How do you know when a Mustard Tree is in trouble?
 - Mustard trees show signs of stress
 - They start to smell funny
 - Excessive moisture
 - Lack of drainage
 - Having decomposition around it, like fallen leaves that have decayed

AROPA ssociation of Radiation Oncology Program Administrators

How is this relevant in making a lasting impact in your institution?

- Don't underestimate yourself
 - Your background; i.e., previous accomplishments
 - (i.e., Raising children gave me the ability to multitask)
- Your personality traits
- Your learning style
- Your passion
- You are **IRREPLACEABLE**!





So, what's k<u>illing your ideas and</u> your potential?

- Mold growth: Undealt issues with Leadership
- Signs of stress: Hopelessness
- Funny smell: Distill negativity wherever you go
- Excessive moisture: Prevents oxygenation (lacking fresh ideas and growth)
- Lack of drainage: Trapped, no options, lacking creativity
- Decomposition and decay: Surrounded by other people who have dying dreams

How do you get rid of MOLD?

- Remove the infected leaves to reduce the spread
- Clean up the roots
- Make sure the plants are well fed and rightly watered
- Spray affected areas with compost

Let's be practical

Identify a Leadership Advocate within your Institution that supports your Solution or Idea

The Leadership Advocate could be...

- Program Director/Associate Program Director
- Faculty Member
- Administrator/Supervisor
- Vice Chair
- Chair
- GME Office Staff

➤ I do not recommend it to be a colleague in your same level



- >They are convinced that they have a Solution or a worthy Idea
- >They have Faith in their Solution or Idea
- ≻They are NOT afraid to <u>Ask for Help</u>
- ≻They have a Plan
- They work on developing a positive working relationship with Leadership
- They are Determined
- They are Risk Takers
- They have Courage
- Do not follow someone else's Plan



Rules.

► Have a positive **relationship** with their Faculty

- Have a positive relationship with the students/residents (open door policy
- Stay connected with the Alumni
- >Meet regularly with the Leadership
- They know the ACGME program accreditation requirements thoroughly



➤They are avid advocates of their ideas to Leadership

- A "NO" answer to a request is translated as "wait for the right time to ask again"
- Always provide data to support a budgetary request
- If the data is not available, he/she creates ways to obtain that information

➢ Pursues professional development

Avoids Common Errors by learning from other's mistakes

➤Have achievable goals and objectives

► Reviews regularly those goals with his/her Advocate

- Collaborates with Leadership instead of competing
- Is willing to let go of those things that are holding back the success of the Idea

 \succ Is Flexible – There is always a back door!

Accepts Feedback without feeling offended

Let's Do Some Soul Searching...

If you were to leave your job today, what trait(s) of your program/job would you miss?

Even people who leave unhappy jobs, after the dust has settled, they find that there are certain things that they miss

If you were marketing your program what would be the part of the program that you would like an outsider to notice right away

What or who is the biggest stumbling block to showcasing your program as a successful program





Who Determines if you can impact your institution?

YOU DO!







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