



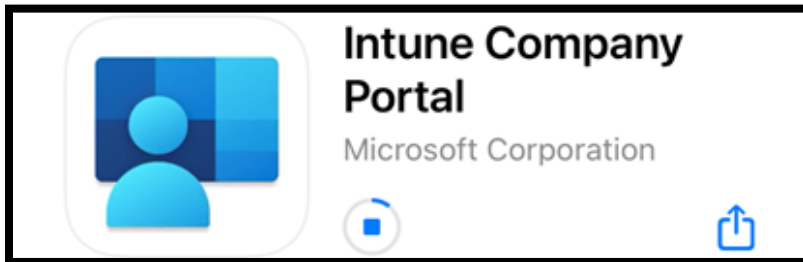
iPhone/iPad Intunes and Sunrise Mobility app setup for Downstate devices

Mobility app: Your **HealthBridge** username and password is needed to log into the mobility app.

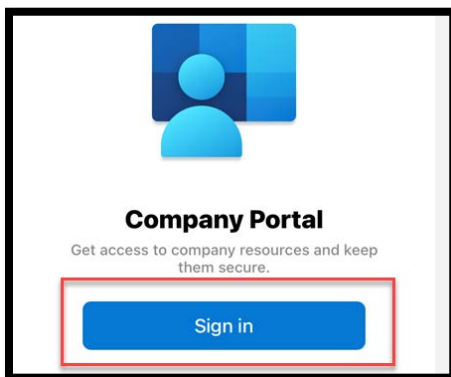
Healthbridge account: A downstate ID card, **NetID** Credential and HealthBridge training from BlackBoard is needed to get access to HealthBridge. A supervisor will need to email a HealthBridge request to Help@downstate.edu

NetID: A supervisor will need to email a NetID request to Help@downstate.edu

1. Download the **Intune Company Portal** app from the app store



2. Open the **Intune Company Portal** app
3. Tap **Sign in**





4. Enter your downstate **Email** then tap **Next**

The screenshot shows the Microsoft sign-in interface. At the top left is the Microsoft logo. Below it, the text "Sign in" is displayed. A text input field contains "@downstate.edu" and is highlighted with a red border. Below the input field are two links: "Can't access your account?" and "Sign in from another device". At the bottom right, a blue button labeled "Next" is highlighted with a red border.

5. Enter your **Password** then tap **Sign in**

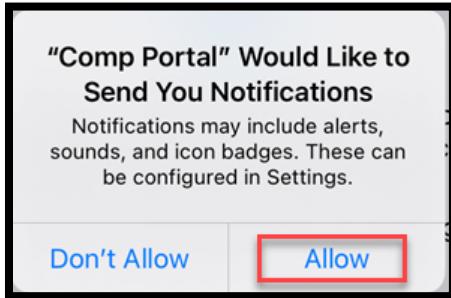
The screenshot shows the SUNY Downstate Health Sciences University login screen. At the top left is the university logo. To its right, the text "SUNY DOWNSTATE Health Sciences University" is displayed. Below this is a welcome message: "Welcome to SUNY Downstate Health Sciences University. Please use your eMail address and NetID password to log on". There are two input fields: the first contains "@downstate.edu" and the second contains "*****" (password) and is highlighted with a red border. At the bottom left, a blue button labeled "Sign in" is highlighted with a red border.

6. Tap **OK** for notifications

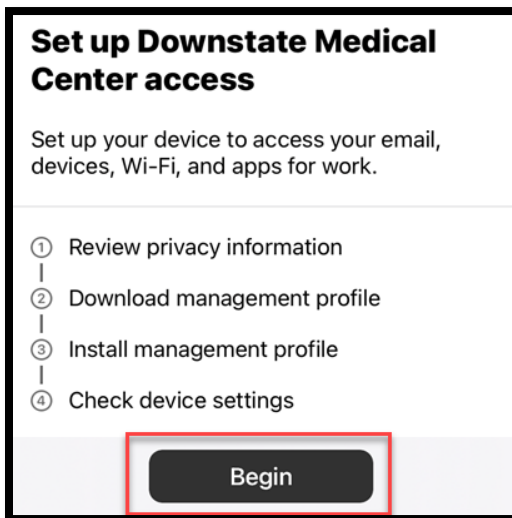
The screenshot shows a notification permission dialog. At the top, the text "Get notified so you don't lose access" is displayed in bold. Below this is a blue bell icon with sound waves. The text below the icon reads: "We'll send important notifications to your device when action is needed so you can keep accessing work resources. You can turn this off later in app settings." At the bottom, a dark grey button labeled "Ok" is highlighted with a red border.



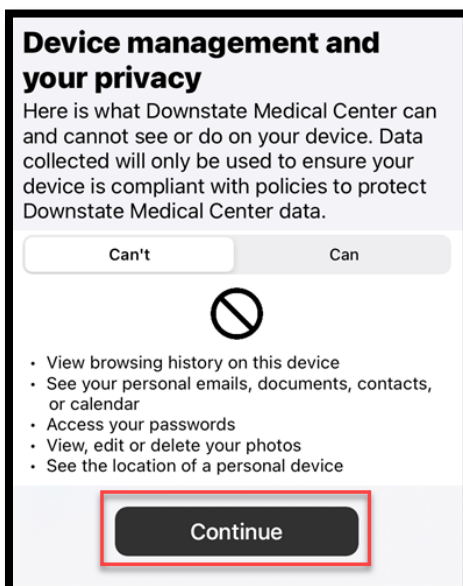
7. Tap **Allow**



8. Tap **Begin**

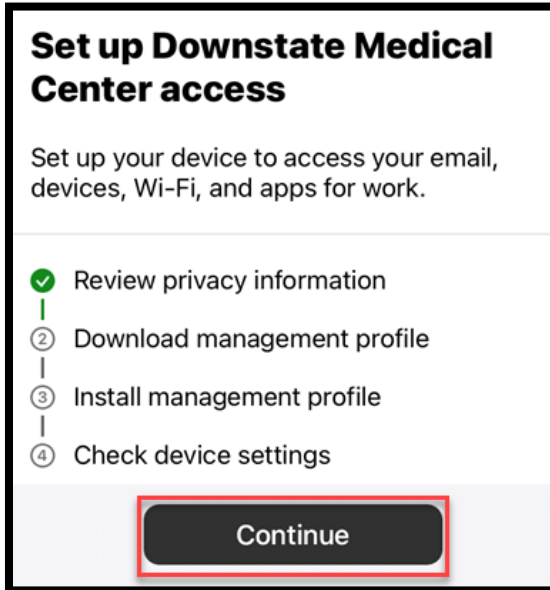


9. Tap **Continue**

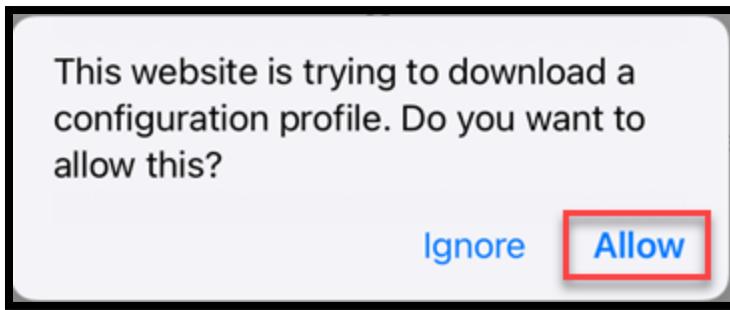




10. Tap **Continue**

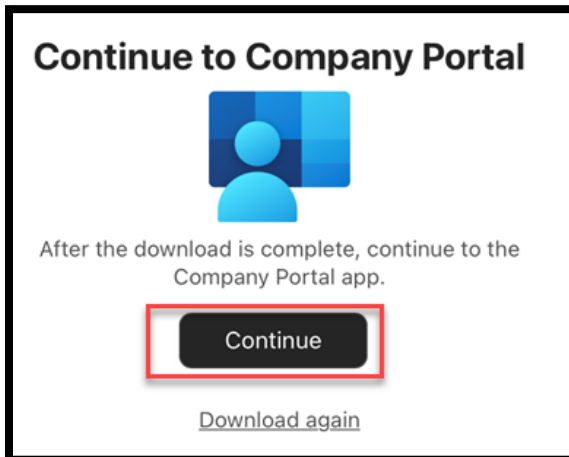


11. Tap **Allow**



12. Tap **Close**

13. Tap **Continue**





14. Go to the **Settings** app



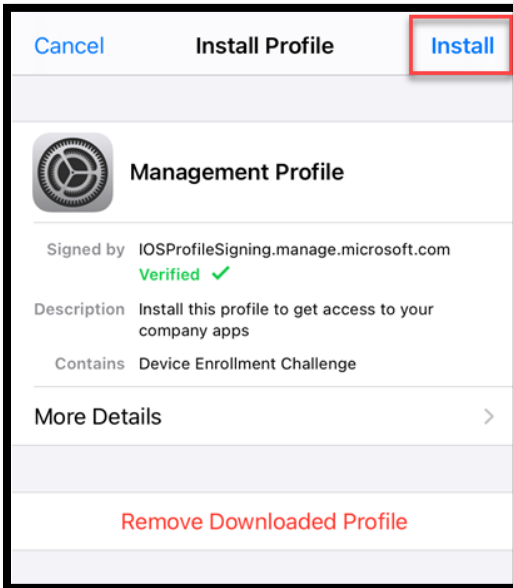
15. Go to **General**

16. Go to **Profiles**

17. Tap **Management Profile**

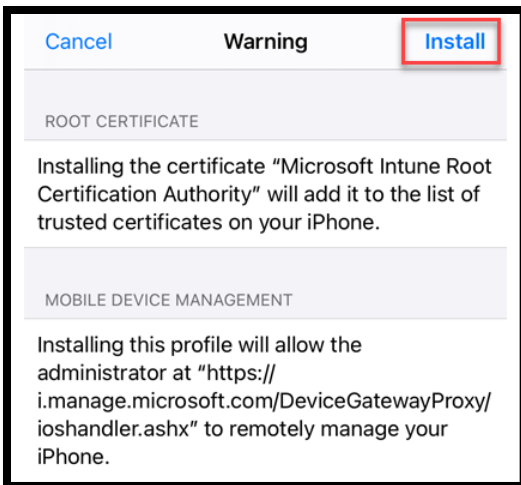


18. Tap install



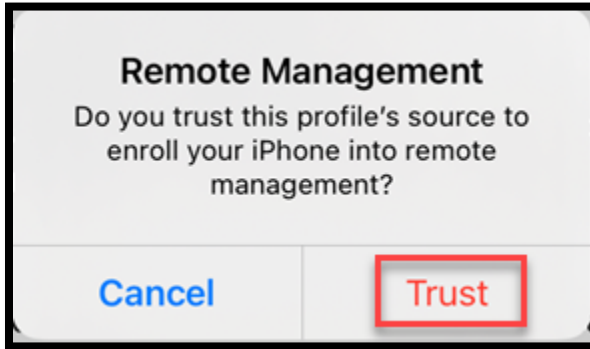
19. Enter your phones **Passcode** and tap **Done**

20. Tap Install

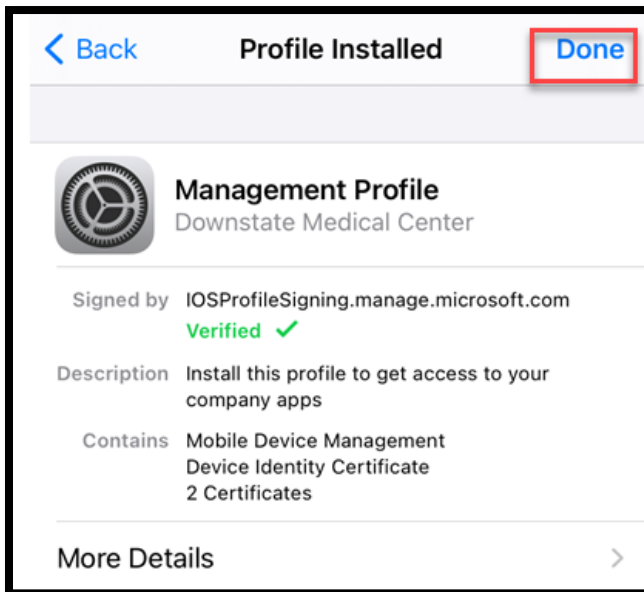




21. Tap Trust

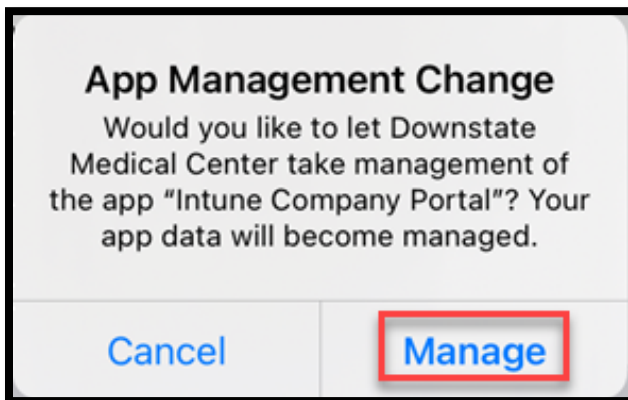


22. Tap Done



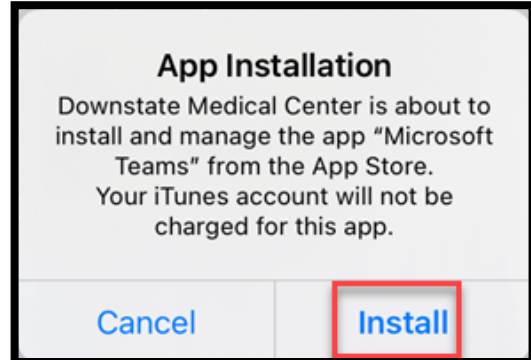
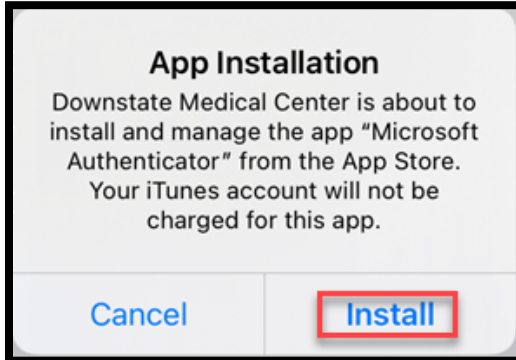
23. Go back to the **Intune Company Portal** app

24. Tap **Manage**

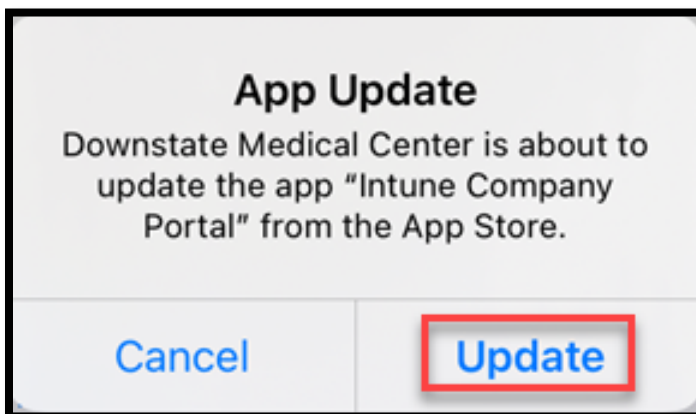




25. Tap **Install** for the following prompts. **Microsoft Authenticator**, **Microsoft Teams**, and **Microsoft Outlook**

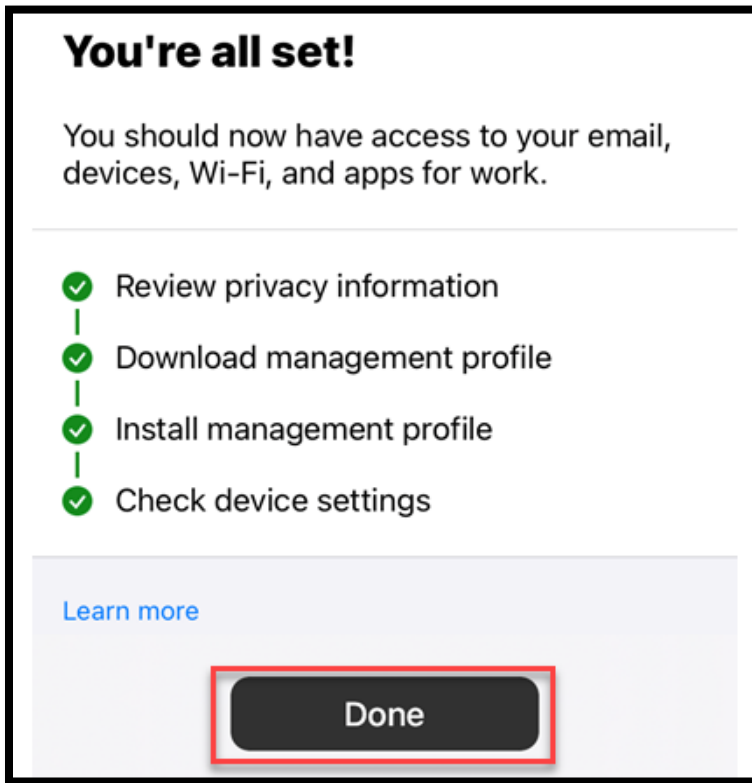


26. Tap **Update** if prompted





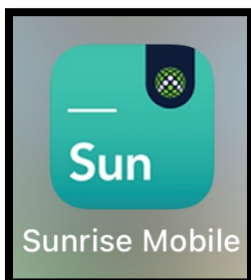
27. Tap **Done**



28. Now that **inTunes** is configured, please send an email to help@downstate.edu, requesting to have sunrise mobility application pushed to your device.

Please Include:

- Your name
- Healthbridge username
- NPI#
- Role
- Cell phone number
- Serial number of the device you installed inTunes on. This can be found in Setting> General> About.



This app will be pushed to your device