



# iPhone/iPad InTunes and Sunrise Mobility app setup for Downstate devices

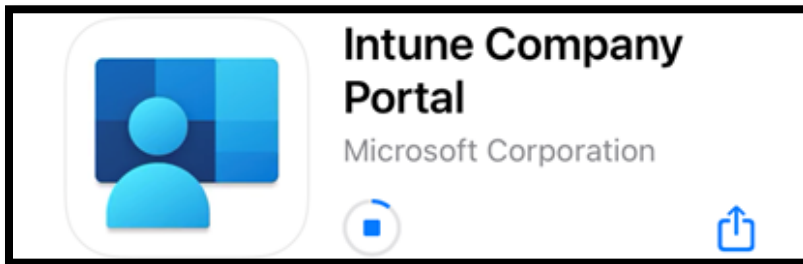
**Only Fellows, Physician Assistants, Nurse Practitioners and Attending's will have access to the Sunrise Mobility app**

**Mobility app:** Your **HealthBridge** username and password is needed to log into the mobility app.

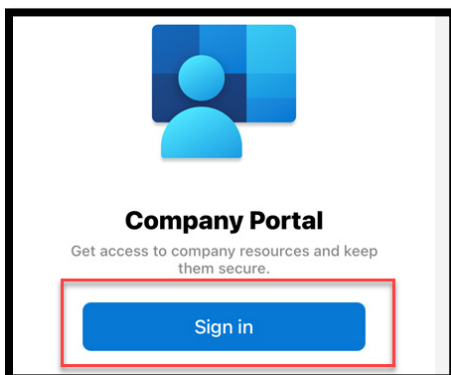
**Healthbridge account:** A downstate ID card, **NetID** Credential and HealthBridge training from BlackBoard is needed to get access to HealthBridge. A supervisor will need to email a HealthBridge request to [Help@downstate.edu](mailto:Help@downstate.edu)

**NetID:** A supervisor will need to email a NetID request to [Help@downstate.edu](mailto:Help@downstate.edu)

1. Download the **Intune Company Portal** app from the app store

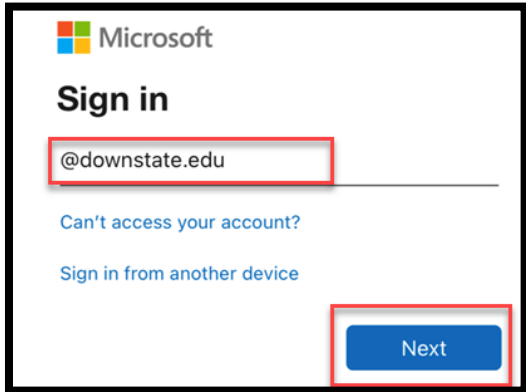


2. Open the **Intune Company Portal** app
3. Tap **Sign in**





4. Enter your downstate **Email** then tap **Next**



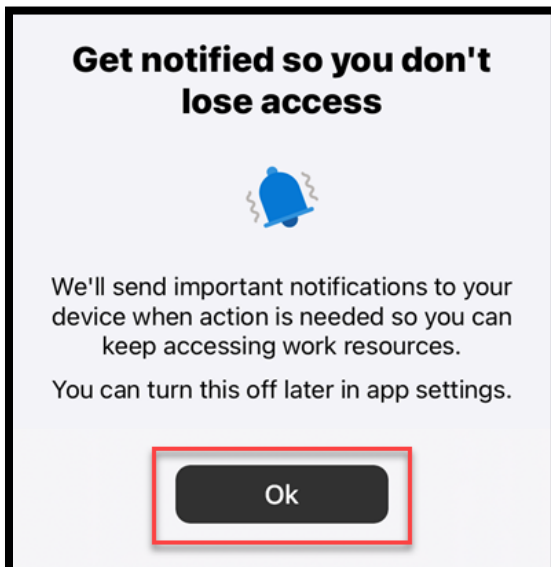
The image shows a Microsoft sign-in screen. At the top left is the Microsoft logo. Below it, the text "Microsoft" is displayed. The main heading is "Sign in". There is a text input field containing "@downstate.edu". Below the input field are two links: "Can't access your account?" and "Sign in from another device". At the bottom right, there is a blue button labeled "Next". Red boxes highlight the email input field and the "Next" button.

5. Enter your **Password** then tap **Sign in**



The image shows the SUNY Downstate Health Sciences University login screen. At the top left is the university logo. To its right, the text "SUNY DOWNSTATE Health Sciences University" is displayed. Below this is a welcome message: "Welcome to SUNY Downstate Health Sciences University. Please use your eMail address and NetID password to log on". There are two input fields: the first contains "@downstate.edu" and the second contains "\*\*\*\*\*". Below the input fields is a blue button labeled "Sign in". Red boxes highlight the password input field and the "Sign in" button.

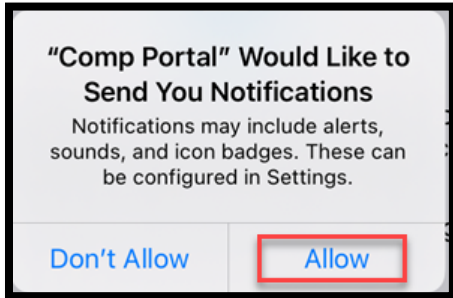
6. Tap **OK** for notifications



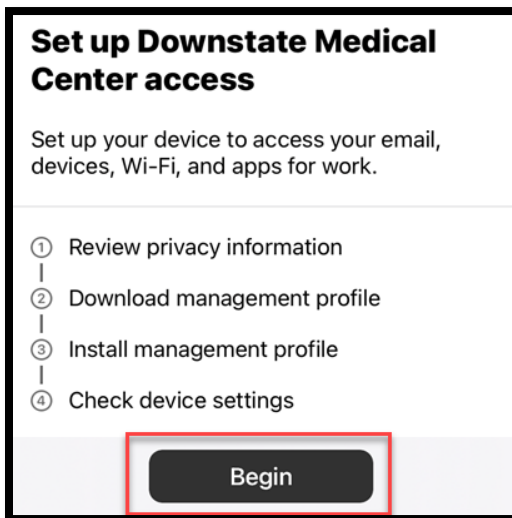
The image shows a notification permission screen. At the top, the text "Get notified so you don't lose access" is displayed in bold. Below this is a blue bell icon with sound waves. The text below the icon reads: "We'll send important notifications to your device when action is needed so you can keep accessing work resources. You can turn this off later in app settings." At the bottom, there is a dark grey button labeled "Ok". A red box highlights the "Ok" button.



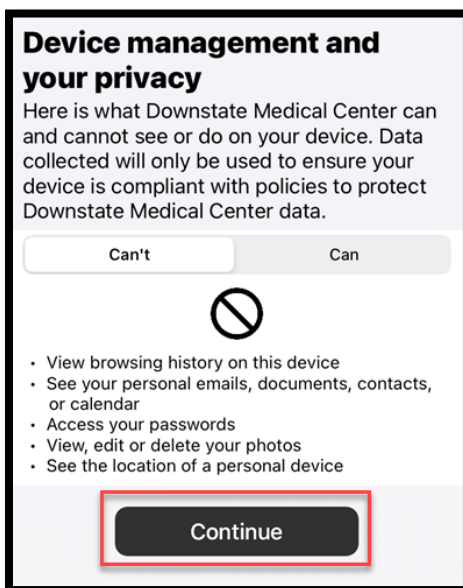
7. Tap **Allow**



8. Tap **Begin**

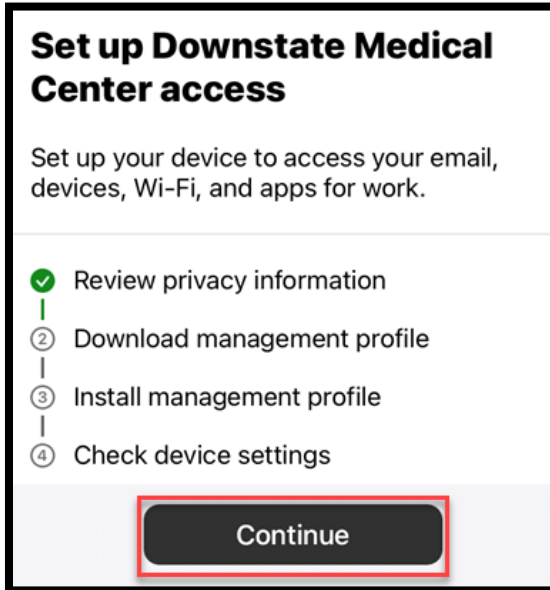


9. Tap **Continue**

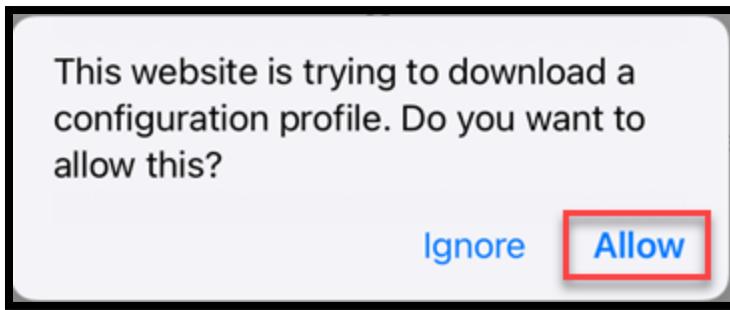




10. Tap **Continue**

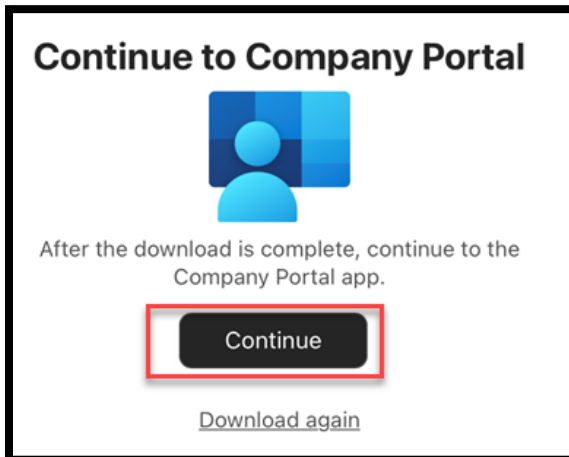


11. Tap **Allow**



12. Tap **Close**

13. Tap **Continue**





14. Go to the **Settings** app



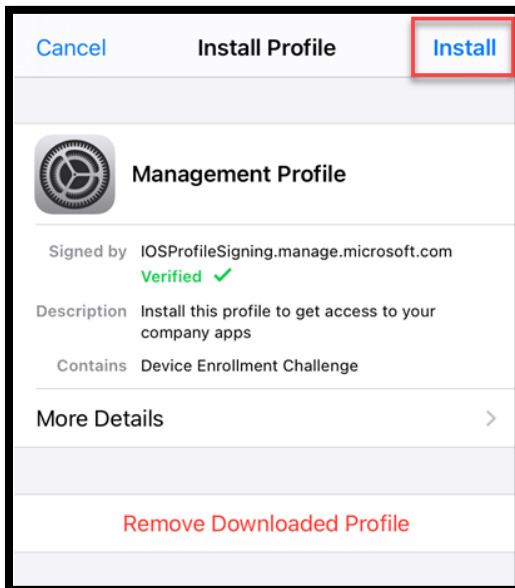
15. Go to **General**

16. Go to **Profiles**

17. Tap **Management Profile**

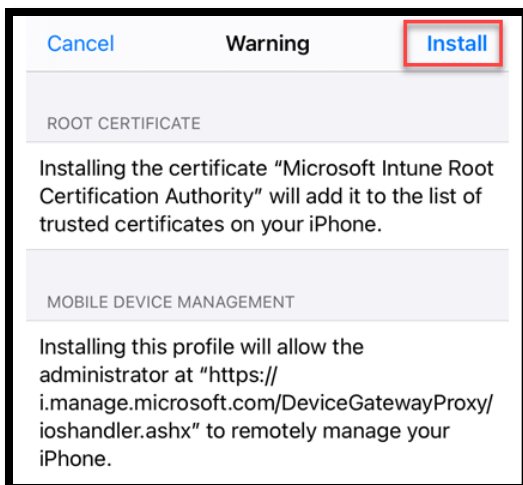


18. Tap install



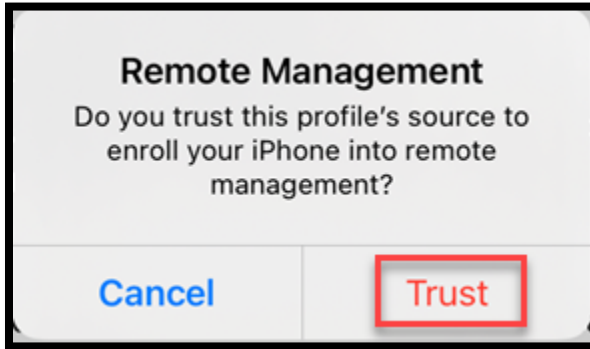
19. Enter your phones **Passcode** and tap **Done**

20. Tap Install

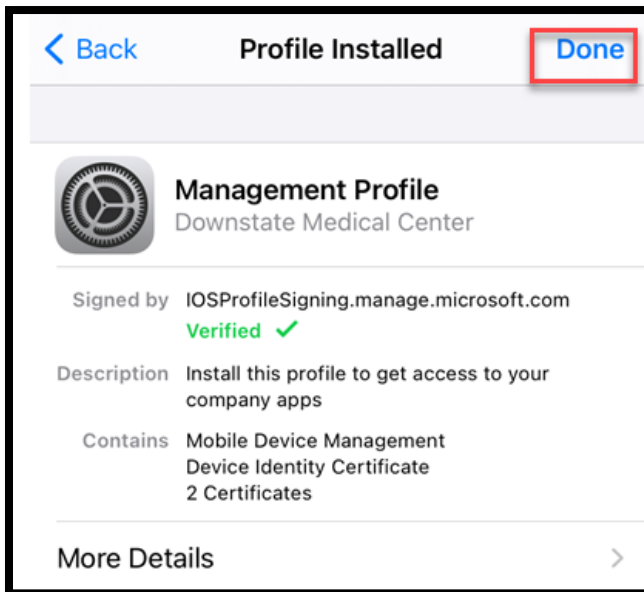




21. Tap Trust

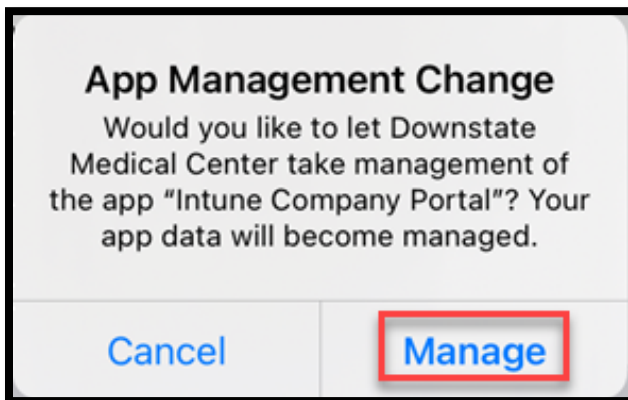


22. Tap Done



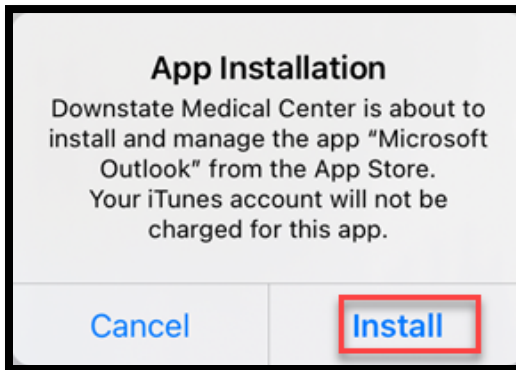
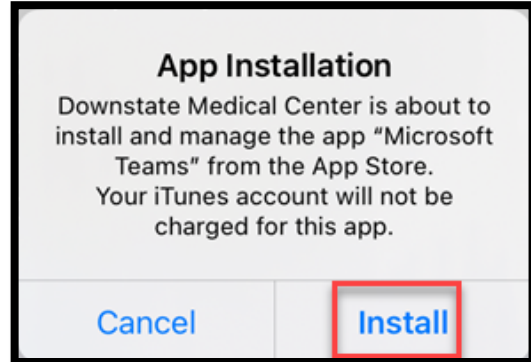
23. Go back to the **Intune Company Portal** app

24. Tap **Manage**

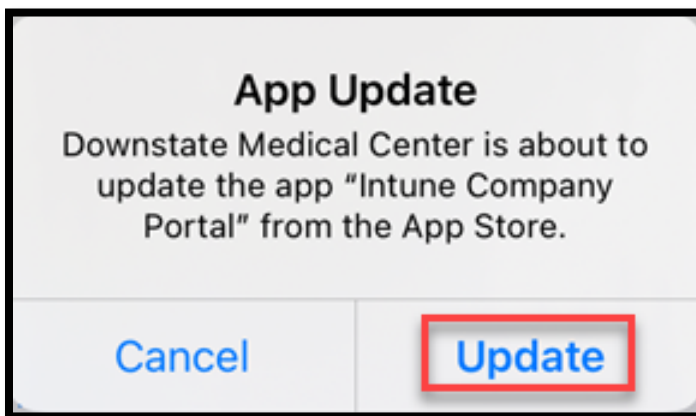




25. Tap **Install** for the following prompts. **Microsoft Authenticator**, **Microsoft Teams**, and **Microsoft Outlook**

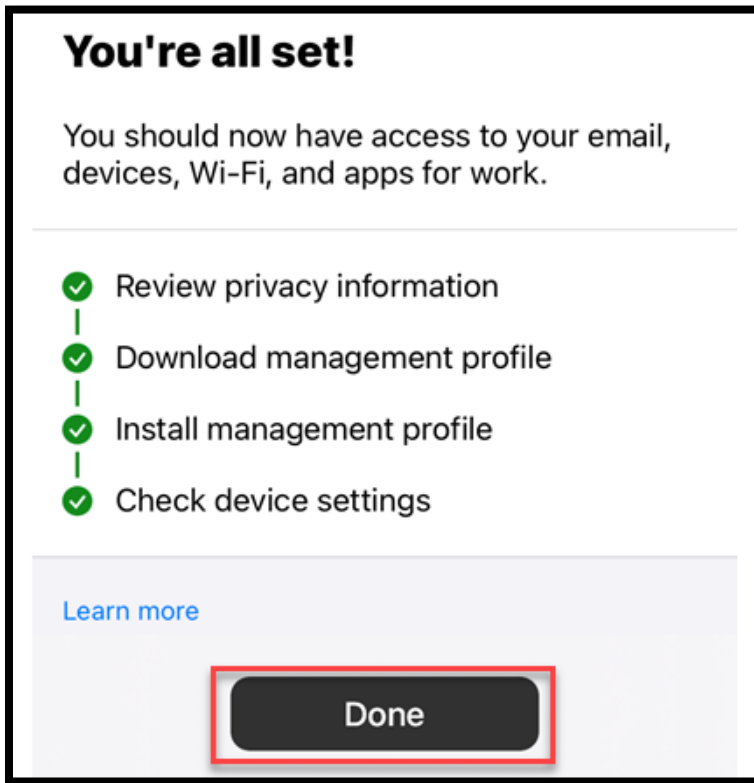


26. Tap **Update** if prompted





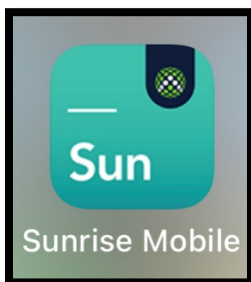
27. Tap **Done**



28. Now that **inTunes** is configured, please send an email to [help@downstate.edu](mailto:help@downstate.edu), requesting to have sunrise mobility application pushed to your device.

Please Include:

- Your name
- Healthbridge username
- NPI#
- Role
- Cell phone number
- Serial number of the device you installed inTunes on. This can be found in Setting> General> About.



This app will be pushed to your device