#### SUNY DOWNSTATE MEDICAL CENTER

All Questions on **Travel** procedures should be referred to:

#### Travel Administrator

Diane DeSouza
Purchasing Manager
Procurement & Travel Program Administrator
Contracts and Procurement Department
(718) 270-2799

#### **Travel Coordinator**

Catherine Songster
Document Specialist
Contracts and Procurement Department
(718) 270-7280

# CITIBANK CTA CUSTOMER SUPPORT Card Malfunctions and Disputes

- **Customer Service** 1-800-790-7206 Option #1
- Help Desk 1-800-790-7206 – Option #2 and then Option #2 again
- Citibank Client Account Manager Dan Desl 1-800-790-7206 (Ext. 20039)
- Citibank Website http://www.cards.citidirect.com



## **TRAVEL**



## **MANUAL**

### **Contracts & Procurement Dept**

450 Clarkson Avenue, Box 63 Brooklyn, NY 11203-2098

Tel.: (718)270-1132 • Fax: (718)270-3342

### **CONTENTS**

TRAVEL MANUAL OVERVIEWPage 2
TRAVEL APPROVAL REQUEST FORMPage 2
CENTRAL TRAVEL ACCOUNT (CTA)Page 3
CONFERENCE/MEETING REGISTRATION FEEPage 4
HOTEL ACCOMODATIONSPage 4
TRAVEL REIMBURSEMENT ALLOWANCES
Receipted MethodPage 5
Unreceipted MethodPage 6
DAY-TRIP REIMBURSEMENTPage 7
MEALS AND LODGING PROVIDED BY
AGENCY OR ORGANIZATIONPage 7
AGENCY OR ORGANIZATIONPage 7
AGENCY OR ORGANIZATIONPage 7 PERSONAL VEHICLEPage 8

### **NOTES**

#### http://www.osc.state.ny.us/agencies/forms/index.htm

Agency Name				Business Unit/Department Code		
Employee ID		Official Station	n			
Last Name	First Name			MI	Suffix	
Address						
Ску	State	Zip	Normal	Work Hours		
Business Purpose	Travel Destina	ition				
Travel Start Date and Time	Travel End Date	e and Time		Check if used		e Direct I
Travel Description	- de					
Indicate All Travel Expenses     If more space is reasonated detail to	quired in any section, us orm (number shown in p	se the arentheses below)	Totals	2. Summ	nary	Amoun
Lodging				A. Total Travel Exp	enses	
				B. Subtract Amour Travel Advance	t Paid with	
Transportation (AC3259-8)			C. Subtract Amour			
			D. Other Direct Bill (Specify)			
Meals (AC3258-S)  Overnight Per L	Diem @\$	each =				
					-	
Additional Breakfast ② \$ each + Additional D		each =		<del>                                     </del>		
Day Trip Breakfact ⊕ \$ each + Day Trip Dr	mer @\$	each =		E. Other Adjustme	nts (Specify)	
Mileage Claimed (AC160-8)	<b>@</b> 6	per mile =				
Incidental Expenses – List (AC3259-8)	e s	: per mile =				
5110-95 1930C3 CO A GOOD STORE				+		
		+		+		
Total Travel Expens	es - Enter in Ser	rtion 2 Line A		Total Amount	Claimed	
Total Have Expens				Total Amount	Craimed	
I hereby certify that the above account and attached balance therein stated is actually due and owing, and	schedules are just, to		no part thereof			
Signature		Title				Date
I, the claimant's supervisor, certify that this account he for the performance of the claimant's authorized office	nas been examined a	's Certification (if r		d belief, the amounts clai	med therein wer	re necessary
						Date
Signature		Title				

### TRAVEL MANUAL OVERVIEW

The purpose of this Travel Manual is to explain the travel policies and procedures for employees of Downstate Medical Center (DMC) in addition to clarifying New York State's regulations regarding reimbursement of expenses to an employee who is in travel status.

Getting authorization and submitting for reimbursement of travel is a multistep process. Prior to travel you must complete a **Travel Authorization Form** (see page 10) with an estimate of your travel expenses. If a State Issued Travel Card is used to purchase tickets in advance of your trip you must reconcile the payment against the statement in the month your transaction(s) are posted. When you return from your trip you must complete a Travel Voucher (see page 13) if you have any personal expenses and complete a statement of expenses. In addition, your Travel Card statements that coincide with your trip must also be submitted.

An employee is considered in travel status when he/she is on an assignment at a location more than 35 miles from both Downstate Medical Center and his/her home. Travel between the employee's home and DMC is considered commuting and is not reimbursable.

### TRAVEL APPROVAL REQUEST FORM

DMC State employees must complete the Travel Approval Request Form (see page 10) and obtain the approval signatures of their Supervisor and the Executive Vice President/Chief Operating Officer or Chief Financial Officer before confirming registrations, transportation and hotel payment.

A Travel Approval Request Form is required with the following information:

- Traveler's name
- Purpose for the trip
- Destination
- Dates of travel
- Mode of travel
- Total estimated cost
- Funding source (Account code)
- Supervisor's signature
- Signature of the Executive Vice President

### TRAVEL CARD ACCOUNT

All divisions within DMC have been assigned a Travel Coordinator who will handle and be responsible for their division's Travel Cards which can be used to purchase all Airline, Railroad and Bus tickets or Hotel. Travel Coordinators should keep and secure all the Travel Card and only give them out as needed. Cards should be returned to the Travel Coordinator on completion of travel.

All ticket reservations must be handled by an authorized registered NYS state travel agency.

State employees may use their personal credit cards or other forms of payment for air, rail or bus fares and then request reimbursement from state funding.

All travel transactions must be submitted to your Travel Coordinator, within a 30 day period. The Travel Coordinator will submit receipts on an approved Requisition with "TRAVEL" in the suggested vendor area, the traveler's name in the description area and the appropriate State account code in the funding area showing the total amount that was charged to the Travel Card The following documents should be attached to the Requisition:

- A copy of the e-ticket or rail/bus ticket
- A copy of the conference itinerary
- A copy of the Travel Approval Request form

### http://www.osc.state.ny.us/agencies/forms/index.htm

State of Nork Submit with expense report							
Name			Travel Start Date	Travel E	nd Date		
Data		Between Wh	at Points	Ac	tual	Mileage	
Date	From		То	Mil	eage	Mileage Claimed	
					_		
					-		
					_		
	Total Miles Clair	mad must	n AC132-S or AC3257-S u	de Messel	$\rightarrow$		

### http://www.gsa.gov/portal/content/104877



# FY 2016 Meals and Incidental Expenses (M&IE) Breakdown

The separate amounts for breakfast, lunch and dinner listed in the chart are provided should you need to deduct any of those meals from your trip voucher. For example, if your trip includes meals that are already paid for by the government (such as through a registration fee for a conference), you will need to deduct those meals from your voucher. Refer to Section 301-11.18 of the Federal Travel Regulation for specific guidance on deducting these amounts from your per diem reimbursement claims for meals furnished to you by the government. Other organizations may have different rules that apply for their employees; please check with your organization for more assistance.

The table lists the six M&lE tiers in the lower 48 continental United States (currently ranging from \$51 to \$74). If you need to deduct a meal amount, first determine the location where you will be working while on official travel. You can look up the location-specific information at www.gsa.gov/perdiem. The M&lE rate for your location will be one of the six tiers listed on this table. Find the corresponding amount on the first line of the table (M&lE Total) and then look below for each specific meal deduction amount.

The table also lists the portion of the M&IE rate that is provided for incidental expenses (currently \$5 for all tiers).

Continental Total Breakfast/ Breakfast		Lunch	Dinner	IE
\$51	\$11	\$12	525	\$5
\$54	\$12	\$13	\$24	\$5
\$59	\$13	\$15	\$26	\$5
\$64	\$15	\$16	\$28	\$5
\$69	\$18	\$17	\$31	\$5
574	\$17	\$18	\$34	\$5

This table lists the amount federal employees receive for the first and last calendar day of travel. The first and last calendar day of travel is calculated at 75 percent.

# CONFERENCE/MEETING REGISTRATION FEE

Travelers have 2 options to pay for their Registration fee:

Option 1 – Use a personal credit card to pay for your Registration fee and get reimbursed when your Travel Voucher is processed after completion of travel.

Option 2 -- Use the Citibank Visa PCard for Conference Registration (Do Not Use the Travel Card)

### HOTEL ACCOMODATIONS

Hotel accommodations can be charged to the Citibank Travel Card. Hotel transactions can also be processed with a NYS Purchase Order but Requisitions for this transaction must be received 60 days in advance of travel date for processing.

Option 1 – Hotel payments can be charged against the NYS employee's Travel Card

Option 2 – Use a personal credit card and get reimbursed when your Travel Voucher is processed after completion of travel. Submit your completed Travel Voucher and hotel receipt(s) directly to Accounts Payable, MSN - 54 for reimbursement, with all appropriate signature from your supervisor.

### TRAVEL REIMBURSEMENT ALLOWANCES

## (MEAL CAN NO LONGER BE CHARGED ON THE TRAVEL CARD)

Employees may chose one of two methods for reimbursement for overnight travel and for lodging and meals. Breakfast and dinner are reimbursable meals but lunch is not. Tips and incidental expenses are included in the reimbursement amounts.

No receipts are required when using this method. Travelers using this unreceipted method are also eligible for an additional \$5.00 for breakfast on the day of departure if they have to leave more than one hour before their normal work start time. They are also eligible for an additional \$12.00 for dinner on the day of return if they return more than two hours later than their normal work ending time.

### (1) Receipted Method:

This method provides reimbursement of actual lodging cost and an allowance for meals based on Federal reimbursement rates for the county of lodging. The per diem rates for locations of lodging, the county and city must be indicated on the Travel Voucher. Receipts are required for lodging but not for meals when using this method.

Each day the traveler is in overnight travel status, the traveler is eligible for reimbursement for lodging up to a maximum lodging per diem allowance for meals. The meal per diem is for dinner the first night and breakfast the following day. Travelers using this method are also eligible for an additional per diem for breakfast if they have to leave more than one hour before their normal work start time the first day and/or for dinner if they return more than two hours later than their normal work ending time on the last day of travel. In these cases, breakfast and/or dinner will be reimbursed up to the maximum amount of the meal per diem allowance specified for the particular area of lodging. The meal per diem allowance is the Federal rate for meals and incidental expenses (M&IE). To find your M&IE allowance, go to the website, <a href="http://www.gsa.gov/perdiem">http://www.gsa.gov/perdiem</a>, click on the state to which you would be traveling and scroll down the M&IE Rate column for the particular city/county. (see page 11)

### http://www.downstate.edu/procurement/accountspayable.html#Travel



SUNY HEALTH SCIENCE CENTER AT BROOKLYN (28100)

#### Travel Approval Request

Data

NEG. UNIT:			BOX #				TELEPHONE:
TRAVELER's NAME:					SOURCE OF	FUNDS:	
TRAVELER's TITLE:					STATE ACCO	OUNT #:	
DEPARTMENT:							
DESTINATION:							
DATES OF TRAVEL:	From		To _				
MODE OF TRAVEL:	☐ AIR	RAIL	☐ AUT	OMOBILE	NOTE: Emport of the State.		at select the method of travel that is in the best inter
	Indicate below ate.	w the cost of e	each reasor	nable way to			ation if the selection of travel is not the lowest
TRANSPORTA	TION \$		ΑΑ	IR: \$	RAIL: \$	VECHILI	E.SRENTAL:S
MEALS	\$			20.02	200000000000000000000000000000000000000	Sec. 1990 A. A. A.	
HOTEL	\$						
OTHER	\$						
TOTAL	200						
PURPOSE FOR TRIP							
	je of persona	lly owned ve	ehicle				
	ge of persona	illy owned ve	ehicle				
Explanation for usage	Pan	illy owned ve	wass		OUT-OF-STA	ATE	□ OUT-OF-COUNTRY
Explanation for usage		NEW YORK ST	TATE	ten Island) TRA		ATE	☐ OUT-OF-COUNTRY
Explanation for usage  CHECK ONE:  NOT REQUIRED FOR NYO  APPROVAL SIGNATURE:	C (Manhattan, Bro	NEW YORK ST	TATE	ten Island) TRA		ATE	☐ OUT-OF-COUNTRY

### TRAVEL VOUCHER

The Travel Voucher form, , once approved by your supervisor, should be submitted directly to Accounts Payable, Box #54 after your trip is completed. For reimbursement, the Travel Voucher form is required to have the following information:

- Payee's ID (SS# 9 digits)
- Traveler's home address
- Purpose for travel
- Destination (including county/city)
- Departure & return times
- Travel expenses (meals, lodging, etc.)
- Payee's signature
- Supervisor's signature
- Account Unit (funding source)

### REIMBURSEMENT CRITERIA

Submit your Travel Voucher (see page 13) to DMC's Accounts Payable Department (Box #54) within 60 days after the completion of your travel and attach the following:

- Travel Approval Request Form
- Conference information (e.g. brochure)
- Completed Registration application
- Receipts for accommodations, vehicle, tools, cab fare, etc.
- Copy of Credit Card statement as proof of payment
- Justification letters, if needed
- Statement of Automobile Travel (if using personal vehicle)
- Travel Voucher with valid Budget code, your signature and relevant approval signature(s)

Reimbursements will be processed within 30 days from the date that the documents above are received in the Accounts Payable Department.

Maximum lodging rates exclude taxes. For travel within New York state, a Tax Exemption Certificate (ST-129) should be used. For travel outside of New York state, state and local taxes are not included in the maximum lodging amount and will be reimbursed in addition to the per diem amount.

#### (2) Unreceipted Method:

This option provides for a flat per diem rate allowance for meals, lodging and incidental expenses regardless of where lodging is obtained including lodging with relatives or friends.

Rates are established based on the city or county where lodging is obtained or the location to which the employee was traveling (whichever rate is less) and such location must be indicated on the Travel Voucher.

Location	Per Diem
New York City, Nassau, Suffolk, Rock and and Westchester Counties	\$50.00
Cities of Albany, Binghamton, Buffalo, Rochester, Syracuse and their respective surrounding metropolitan areas	\$40.00
All other locations in New York State	\$35.00
Out of State (this rate includes any out of state tax on lodging)	\$50.00

There might be occasions when travelers are unable to find a hotel at a rate that does not exceed the maximum Federal lodging per diem rate for the location of travel. If that occurs, the traveler must obtain prior approval to exceed the Federal rate and indicate this on the Travel Approval Request form.

### **DAY-TRIP REIMBURSEMENT**

Travelers may be reimbursed for breakfast and/or dinner for day-trips based on departure and return times. Travelers are entitled to reimbursement for breakfast if they have to leave more that one hour before their normal work start time, and/or for dinner if they return more than two hours later than their normal work ending time.

Travelers without meal receipts are reimbursed \$5.00 for breakfast and \$12.00 for dinner. For example, a traveler leaves Brooklyn before 7:00am for Albany and arrives back in Brooklyn the same day after 6:00pm. The traveler's scheduled work hours are 8:00a.m. to 4:00p.m. As such, the traveler is entitled to a reimbursement of \$5.00 for breakfast and \$12.00 for dinner.

Travelers with meal receipts are reimbursed up to the maximum amount of the meal per diem allowance specified for the particular area of travel. The meal per diem allowance will be apportioned for breakfast and dinner. Refer to: <a href="http://www.gsa.gov/perdiem">http://www.gsa.gov/perdiem</a> for current meal allowances.

Day-trip meal reimbursements are reportable as income to the IRS.

# MEALS AND LODGING PROVIDED BY AGENCY OR ORGANIZATION

(If your meals are included in the Conference Fee, you do not get a meal allowance.)

If meals and/or lodging are provided by the employee's agency or

another agency or organization without charge to the traveler, that fact including the name of the agency or organization must be indicated on the Travel Voucher. However, if only lodging was provided, meal allowances based on location of lodging may still be claimed

### PERSONAL VEHICLE

A personal vehicle may be used to travel but the traveler should use the most efficient and cost effective method of transportation available. When a common carrier is available but a more expensive method is chosen without sufficient justification, DMC may reimburse only the common carrier rate. All reasonable and necessary parking and toll charges will be reimbursed whether paid in cash or with personally issued EZ Pass but DMC may not establish any EZ Pass accounts for employees' personal cars.

Charges for gasoline, accessories, repairs, depreciation, anti-freeze, towing, insurance and other expenditures will not be reimbursed. These are considered operational costs and are included in the mileage allowance. You must complete a Statement of Automobile Travel form (see page 12) and submit it with your Travel Voucher to Accounts Payable, Box #54 for reimbursement for automobile usage.

### **FOREIGN TRAVEL**

Travel outside the continental United State is reimbursed based on the maximum per diem allowance established by the U.S. Department of State which is published monthly. Expenses directly related to lodging and meals are included in the foreign per diem allowance. However, some expenses which are unique to foreign travel may be reimbursed at the discretion of the Executive Vice President/Chief Operating Officer and/or the Senior Vice President/Chief Financial Officer with appropriate justification signed off by the traveler's supervisor.