Allscripts Patient Flow 22.1

Care Visibility
User Guide

Item number: PF1000101J

www.allscripts.com

Published Date: June 23, 2022 for release 22.1 of Allscripts Patient Flow
For further information about this manual or other Allscripts Healthcare, LLC products, contact Global Product Support Services, as follows:

Global Product Support Services

Allscripts Central Website: https://central.allscripts.com (Allscripts Central login is required. Contact information varies by product.)

Telephone: http://www.allscripts.com/contact-us/phone-numbers

Proprietary Notice

IMPORTANT NOTICE REGARDING GOVERNMENT USE

Table of Contents

Chapter 1

Care Visibility application

Care Visibility® replaces traditional nursing unit whiteboards with electronic, interactive displays that integrate care delivery or clinical data with Allscripts Patient Flow™ data into a common application. Care Visibility® provides your organizations' users a more transparent picture of Allscripts Patient Flow™ by displaying both clinical patient needs and care delivery activities on monitors.

The Care Visibility® application consists of a configurable large-screen display of rooms, beds, and patient information that is derived from the Bed Management module. Use the desktop application to update clinical and staff information, and online utilities for managing the display features. Care Visibility® enhances the view, communication, and workflow of important information, which improves both care and delivery in Allscripts Patient Flow™.

The real-time dashboard display provides your clinicians with accurate, real-time data about each patient. By glancing at a screen, nurses, physicians, and staff can do the following:

> view patient activities
> notice outstanding tasks
> assess demand or capacity data

Prerequisites for using Care Visibility

Before using Care Visibility®, refer to the following prerequisites.

Bed Management module

Verify that the Allscripts Patient Flow™ Bed Management module is configured for Care Visibility®.

Administration Tools configuration

Verify that the applicable organizations and locations are set up in **Admin** tools area. For example, configure facilities, units or pods, rooms, and beds in **Facility Maintenance**.

To use the assignment component of Care Visibility® for staffing and on-call assignment, define the staffing and on-call roles. Configure users to the applicable roles in **User Maintenance** to display within the assignment.

Refer to the *Allscripts Patient Flow™ Administration Tools User Guide* for more information.

Care Visibility security

Verify that users have the applicable security authorizations to access Care Visibility®. These authorizations are set in the **Admin Tools** area. To use the Admin Panel of Care Visibility® to create different views, verify that users are assigned to administrative rights.

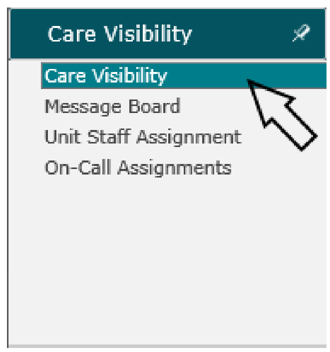
Chapter 2

Care Visibility functionality

Access Care Visibility

Use the Care Visibility® options to open or create displays (for example, whiteboard settings and floor plan display).

1. From the homepage, click **Care Visibility** in the left navigation pane.



2. Complete one of the following actions

> Open an existing view from **User Mode**.

> Click **Admin Mode** to use the elements under **Admin Panel** to create and open different views, customize whiteboard sections, and configure settings for **Unit Panel**.

Care Visibility® opens in **Admin Mode**. The **Whiteboard Options** and **Unit Panel Options** are displayed. The **Whiteboard**, **Floor Plan** tab, and **Custom Dashboard** tab are displayed in the middle of the page.

Set Care Visibility to Admin Mode

Click **Admin Mode** to use the elements under **Admin Panel** to create and open different views, customize whiteboard sections, and configure settings for unit panel.

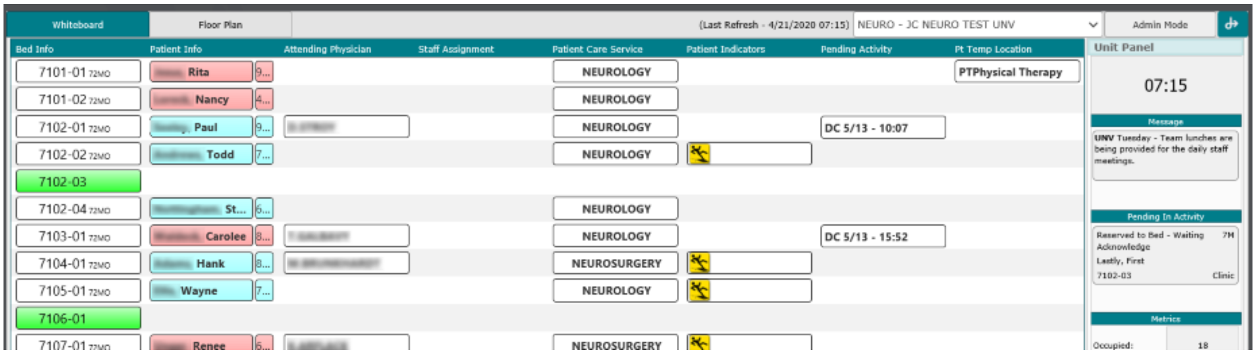
1. From the homepage, click **Care Visibility** in the left navigation pane.
2. Click **Admin Mode**.

   Care Visibility® opens in **Admin Mode**. The **Whiteboard Options** and **Unit Panel Options** are displayed. The **Whiteboard**, **Floor Plan** tab, and **Custom Dashboard** tab are displayed in the middle of the page.

Admin Panel

Use the **Admin Panel** to create a new display or to open an existing view in Care Visibility.

The **Admin Panel** might display the following sections: **Actions**, **Open View** or **Create New View**, and **Current View**.



Actions section

Use the **Actions** section to choose a viewing option. Choose one of the following:

> **Create View**: enables you to set up a new display in the whiteboard, floorplan, and unit panel.
> **Open View**: enables you to view and manage an existing display, as well as view an existing display in **User Mode**.

Create New View section

To create new views for units, select the value from **Unit** and enter text in **View name**. Click **Create View**.

> **Note:** Only units that you have permissions to access are displayed in the **Unit** list.

Open View section

Use **Open View** to select existing views. The options available in the **Unit** list are based on your role. Only units that you have permissions to access are displayed on the **Unit** list.

Current View section

Use the **Current View** section on the right to delete current views.

Create a new view for a unit

From the Admin Panel, create a new view to configure a new unit display.

1. From the homepage, click **Care Visibility** in the left navigation pane.
2. Click **Admin Mode**.

3. From **Actions** select **Create View**.

Figure 1: Create New View Window

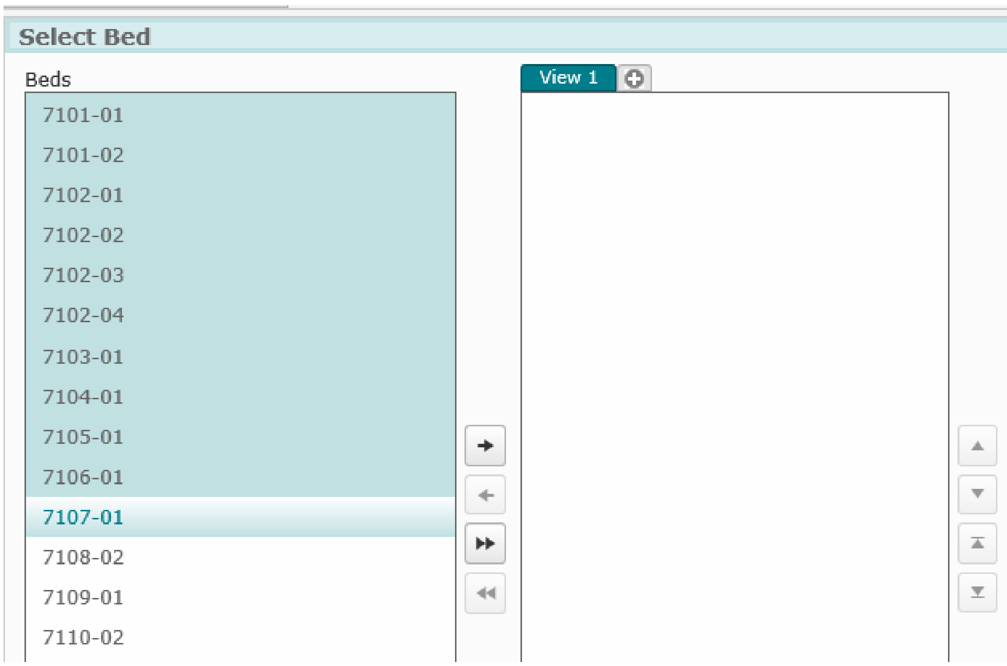
4. Select a **Unit** from the drop-down list.
5. Enter a name for the new view in **View name**.
6. Click **Create View** to open **View Settings**.
7. Under **General Settings**, in **Description** enter a meaningful description of the view being created.
8. Configure the following:

Auto-Page Whiteboard (secs)	Determines how long each Whiteboard page is displayed.
Auto-Page Floor Plan/Custom Dashboard (secs)	Determines how long the Floor Plan and/or Custom Dashboard are shown before Display returns to the Whiteboard display.
Refresh Seconds	Determines how long before the Care Visibility® display is automatically updated.

9. To exclude the floor plan when automatically paging, clear **Include Floorplan when Auto Paging**.
10. To exclude the whiteboards, select **Show Floorplan Only**.
11. To include the custom dashboard when automatically paging, select **Include Custom Dashboard when Auto Paging**.
12. To display only the custom dashboard, select **Show Custom Dashboard Only**.
13. To add bed IDs to the **View 1** tab, select the bed IDs in **Beds** and then click the right arrow button. You can add up to 12 rows.

14. (Optional) To add another page for more bed IDs, click the plus **(+)** next to the **View 1** tab.

Figure 2: View Tabs



15. (Optional) Select Patient Indicators to display under **Patient Indicator Order**.
16. Click **OK**.

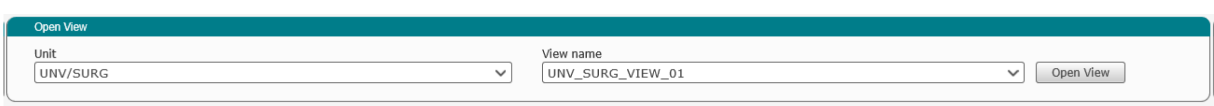
Access user mode

Access **User Mode** to see a configuration as a view-only display.

Before you begin

To view a unit or pod configured for Care Visibility® in **User Mode**, the unit or pod must be selected and opened in **Admin Mode**.

1. In the **Actions** section of the Admin Panel, select **Open View**.
2. In the **Open View** section of Admin Panel, select the **Unit**.

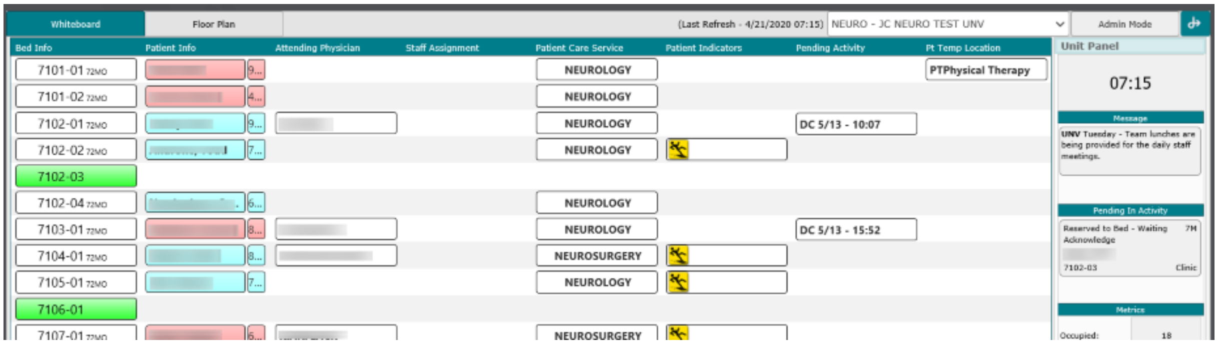


3. Select the **View name**.
4. Click **Open View**.

   The current view is displayed.

5. Click **User Mode** on the left of **Unit Panel**.

   Care Visibility® changes to **User Mode**, which is a view-only display of information.



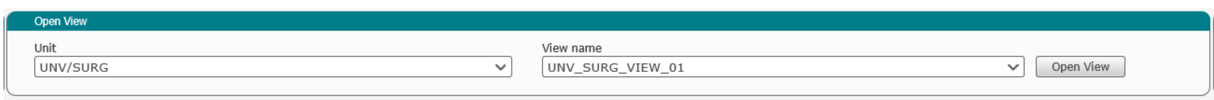
Delete a view

Delete a view when it is no longer needed.

Before you begin

A view must be displayed on the Admin Panel before it can be deleted.

1. In the **Open View** section of Admin Panel, select the **Unit**.



2. Select the **View Name**.
3. Click **Open View**.

   The current view is displayed.
4. In the **Current View** section, Click **Delete View**.

   A confirmation message is displayed.

5. Click **Yes**.

Results of this task

The current view is deleted.

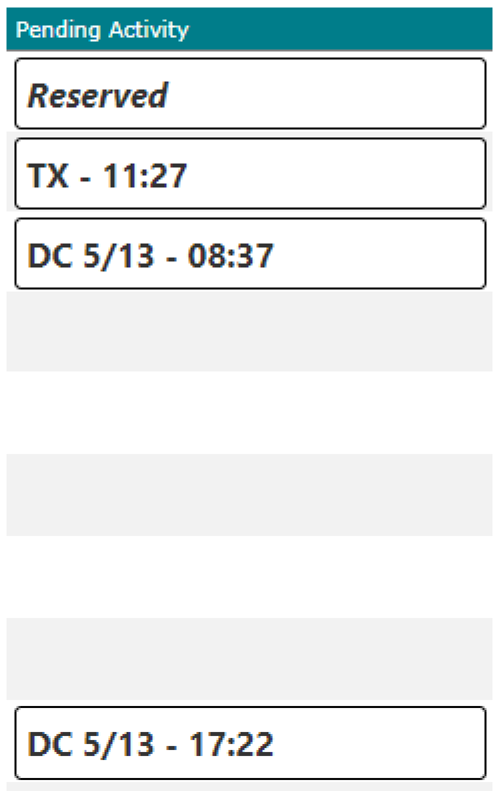
Whiteboard options

This topic describes the sections of the whiteboard that you can customize in **Admin Mode**.

Pending Activity

Pending Activity displays pending transfer and discharge requests created in the **Bed Management** module. When you drag the option to the whiteboard, the information is displayed under the column heading **Activity**.

Figure 3: Activity column



When more than one activity is pending for the same patient, an activity-only tile is displayed.

The estimated time of arrival, from the Bed Management module, is displayed in a 24-hour format.

The dates and estimated times of pending discharges (DC) are displayed.

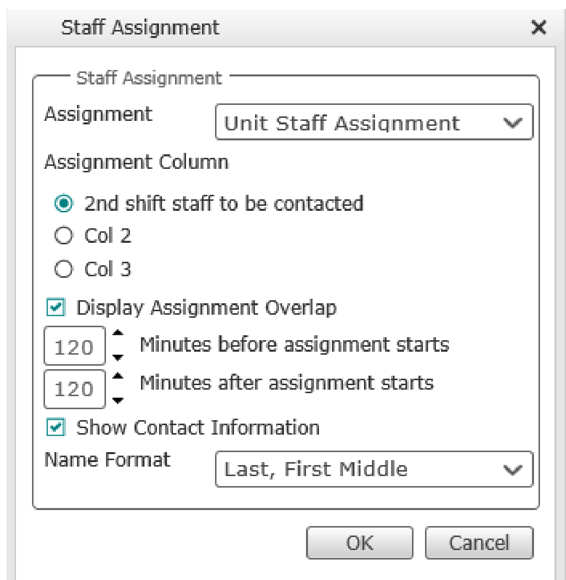
For pending discharges with a time frame selected (such as Morning or Afternoon) instead of a specific time of day, the estimated time of discharge is displayed as 23:59.

Staff Assignment

Staff Assignment displays the name of the staff or On Call member currently assigned to the location.

Figure 4: RN Tab

Figure 5: Unit Staff Assignment Window

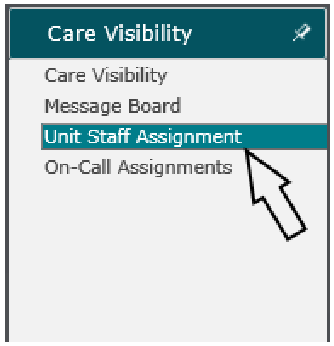


Assignments

On-Call Assignment is associated with the active assignment that is entered in On-Call Assignment in the Care Visibility® module.

Unit Staff Assignment is associated with the active assignment that is entered for Unit Staff Assignment in the Care Visibility® module.

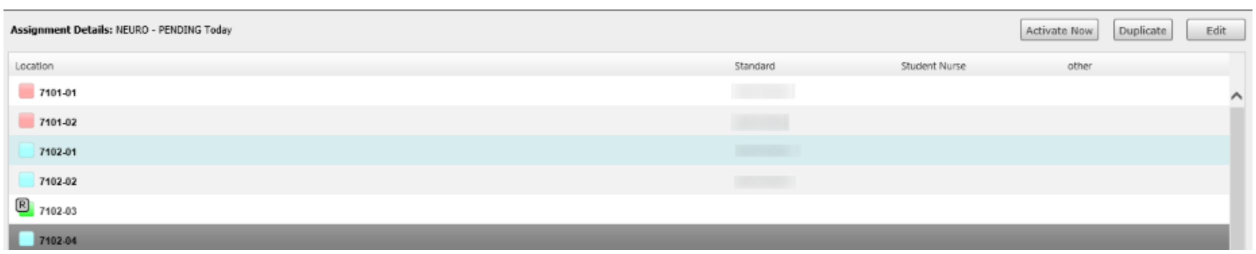
Figure 6: Unit Staff Assignments and Care Visibility



Assignment Details Columns

The column selection relates to the column that is associated with the active assignment that is entered for Unit Staff Assignment in the Care Visibility® module

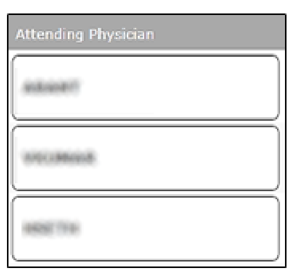
Figure 7: Assignment Columns



Attending Physician

Attending Physician displays the last name of the patient's attending physician that is specified in the ADT record.

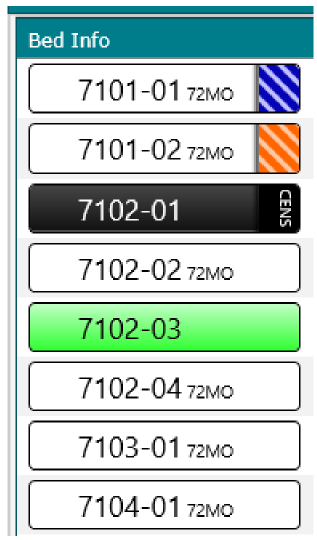
Figure 8: Attending Physician Window



Bed Info

Bed Info displays the standard bed information (Refer to the *Bed Management User Guide* for details about bed tiles).

Figure 9: Bed Info Window



Patient Care Service

Patient Care Service displays the patient's current care service on the whiteboard under **Care Service**.

The background color is configured **Care Service** in **Advanced Maintenance** (Refer to the *Administrative User Guide*).

Figure 10: Care Services Color Coding Options

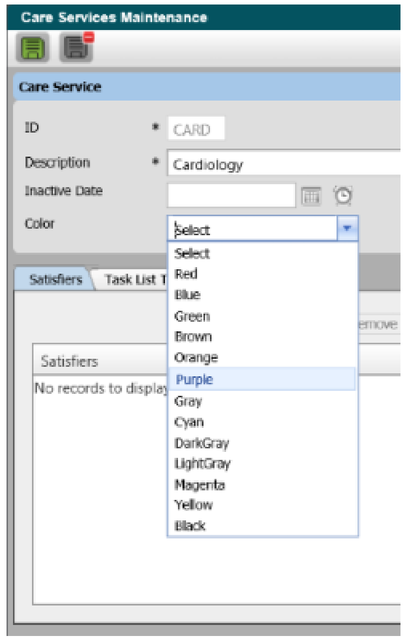
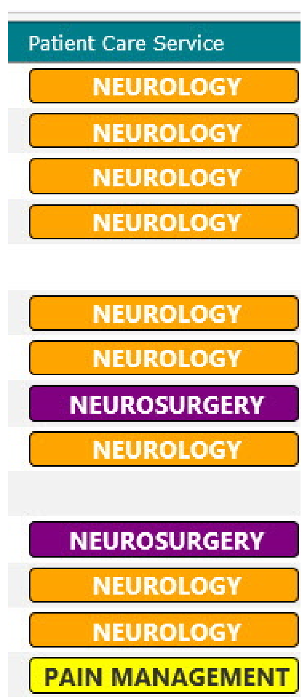


Figure 11: Care Services Color Coding Examples



Patient Indicators

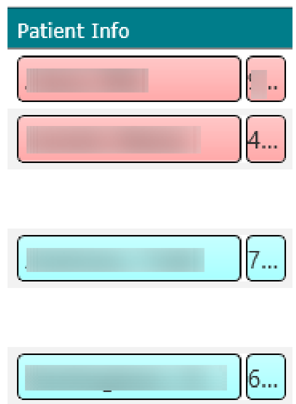
Patient Indicators displays the Patient Indicators that are assigned to the patient on the whiteboard.

Patient Info

Patient Info displays the patient's name and other demographic information, such as gender and age (if the view is set to display gender or age).

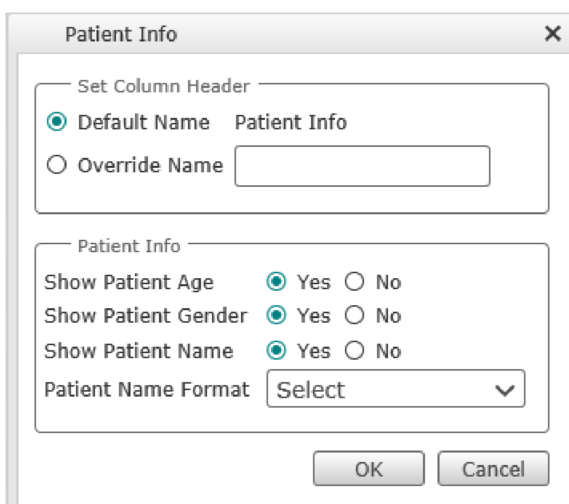
Gender is indicated by the background color. Male patient information has a blue background, and female patient information has a pink background.

Figure 12: Patient Info Gender Color Coding Example



Age is displayed in days (d) for patients who are 1 to 31 days old. Months (m) is displayed for patients who are 1 to 12 months old. Years (y) is displayed for patients who are from 1 to 125 years.

Figure 13: Patient Information Data



Pt Temp Location

Patient Temp Location displays the temporary location (off floor) where the patient is located (or in transport to or from another location). If the patient is transported based on a transport workflow status, an arrow is displayed that indicates the direction of the patient movement.

Figure 14: Patient Temporary Location Tab

The location status is displayed on the whiteboard under **Pt Temp Location**.

> Normal Arrow Direction – The arrow is located to the left of the temporary location and to the right of the floor location.

Stand-Alone Monitors

Stand-alone Care Visibility whiteboard monitors enable users to increase the text size from the default value of zero so it is legible from several feet away.

Note: The size of the text on the Bed Tile and Patient Indicator columns cannot be increased.

New system options give users with the authorization role CVWB the ability to increase the font size for seven columns. To increase the font size in the Care Visibility Whiteboard setup area:

1. Navigate to **Admin > Advanced Maint > System Options**, and then select one or more of the system options and update the value to the larger font size.

    Note: Laptop and desktop users with the role of **CVIS** are not impacted by font size changes.

Table 1: Stand-Alone Whiteboard Monitor Options for Legibility

Whiteboard Column	System Option
Patient info	CVWP
Staff Assignment	CVWS
Attending Physician	CVWA
Patient Care Services	CVWC
Patient Activity	CVWF
Pt Temp Location	CVWT

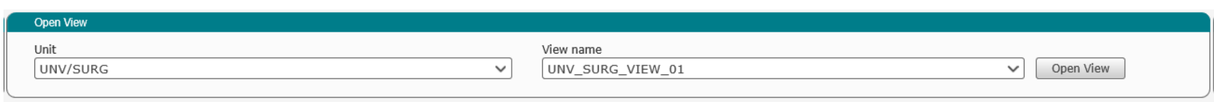
Create a new whiteboard

Create a new whiteboard to configure data and view different displays.

Before you begin

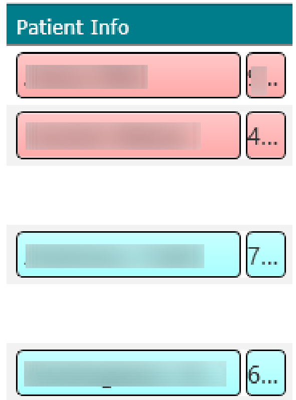
Care Visibility® must be in **Admin Mode** to access configuration options.

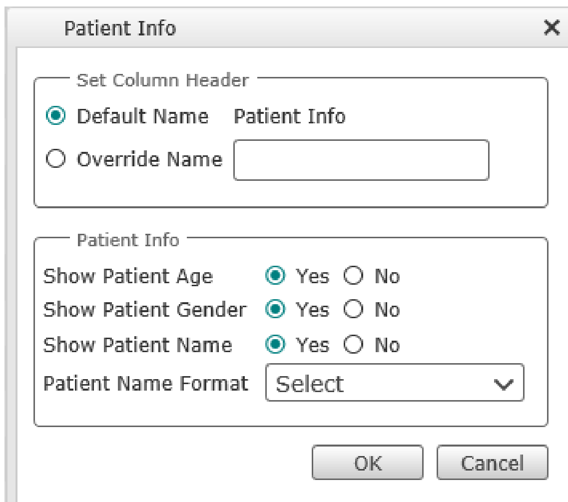
1. If you are finishing a saved view or you do not have a view selected, go to **Actions > Open View**, select the **Unit** and **View name**, and then click **Open View**.



2. Click the Whiteboard tab.
3. Click a whiteboard option, for example, Bed Info, and then click the right arrow button to move the option onto the Whiteboard tab.

   The data is loaded on the whiteboard, and the Bed Info column displays a section for each bed selected on the View Settings tab.
4. Configure the settings for the Patient Info option by selecting 1 of the display elements in the Whiteboard tab in the Patient Info column





5. Repeat Step 3 for each item you want to add to the whiteboard.
6. To remove an option, click the option and then click the (X) on the right.

Modify columns or rows on the whiteboard

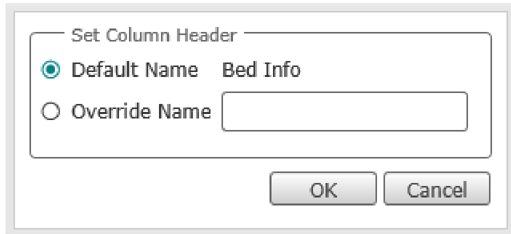
Modify the header name, location, and size of whiteboard columns and rows.

Changing the default dimensions of columns or rows might rearrange data on the whiteboard.

The height of rows can only be changed if **Use exact row count** and **Use custom paging** are not selected on the View Settings tab.

1. Click the **Whiteboard** tab.
2. To change a column name:
   a. Click the column name on the **Whiteboard** tab.

      Set Column Header displays the default name of the column.



b. Select **Override Name**.

c. Enter a new name.

d. Click **Set Column Header**.

   The new column name is displayed.

3. To move a column to a different location on the whiteboard, click an item in the column and drag it to a different location.
4. To change column width:

   a. Move your pointer to the right of the specific column until the double arrows are displayed between the columns.

   b. Click and drag the double arrow to the right to widen the column, or to the left to narrow the column.

5. To change row height:

   a. Move your pointer to the top of the specific row until the double arrows are displayed between the rows.

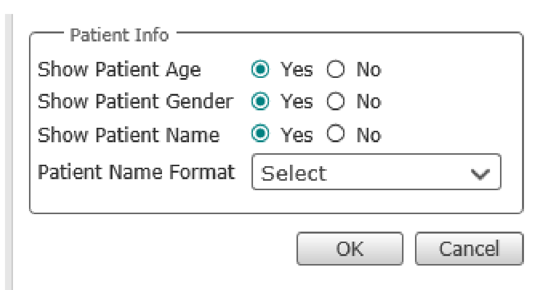
   b. Click and drag the double arrow to up to increase row height, or down to decrease row height.

Configure the Patient Info column

Specify what information you want to show in the patient info column.

1. In the **Patient Info** column on the whiteboard, click a patient tile.

   Patient info options are displayed.



2. Select **No** for any options you do not want to be displayed in the **Patient Info** column.

   If you select **No** for all 3 options, no data is displayed in the **Patient Info** column.

3. Click **OK** to save the option settings.

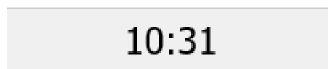
Unit Panel Options

Four options are available under **Unit Panel Options**. Click and drag unit panel options to view in the **Unit Panel**.

Clock

Clock displays the current time in a 24-hour format.

Figure 15: Clock



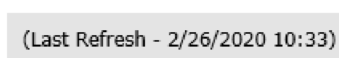
When you click the information button on the clock, the display changes to a viewing carousel of pages that were created and configured for display (in the **View Settings** tab of **Admin Mode**). The current page and the total number of pages for the whiteboard are displayed. The floor plan is not included in this page count.

> **Note:** On a new view, the clock is the first item in **Unit Panel** and is not listed in **Unit Panel Options**.

Last Refresh Date/Time

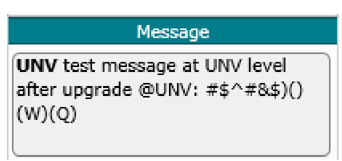
A display at the bottom of the **Unit Panel** indicates the last time the data was refreshed and displays the date and time of the refresh.

Figure 16: Refresh Date/Time Indicator



Message board

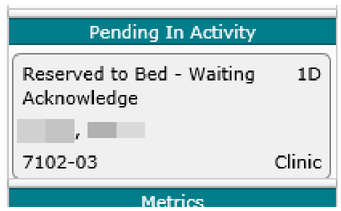
Message Board displays the memo board messages from the unit and facility level. If the message content is larger than the allocated space, the text automatically scrolls.



Pending in activity

Pending In Activity displays the patient names, current location, and assigned room or bed (if assigned). When you click and drag this option to **Unit Panel,** is displayed under as **Pending In Activity**. If there is no pending activity for the selected unit, **Pending In Activity** is blank.

Figure 17: Pending In Activity Window



Unit Metrics

Unit Metrics displays the total number of beds and patients in various statuses for the selected unit. When you click and drag this option to **Unit Panel**, it is displayed under **Metrics**.

- **O** indicates the number of occupied beds.
- **C** indicates the number of closed beds.
- **Admits** indicates any patient who is coming from a portal or a direct admit.
- **Transfers In** indicates patients coming from another in-patient care unit.
- **Transfers Out** indicates patients who are being transferred out of that specific unit.
- **Discharges** indicates patients who have pending discharges to depart the organization.

Add and remove options from the unit panel

1. To add an option (such as Pending In List), select it in the Unit Panel Options section on the left and drag it to Unit Panel on the right. Repeat for every option you want to add to Unit Panel.
2. To remove an option from Unit Panel, select it in the Unit Panel and drag it to the left.

Floor Plan tab

Use the **Floor Plan** tab to display a geospatial representation of the rooms and beds for the selected unit or pod.

This functionality available apart from Care Visibility® in the Bed Management module is also available in Care Visibility®. The floor plan in Care Visibility® is primarily intended to display data. The floor plan functionality is the same in both the Admin and User modes.

Pausing your pointer over a room displays the room number. Pausing your pointer over a room attribute icon displays the icon tooltip.

Create custom dashboards

Create custom dashboards with SSRS reports and widgets in the Custom Dashboard tab.

Before you begin

> The system option **DCDB** must be set to `Yes`.

> In the **View Settings** tab, determine if you want to **Include Custom Dashboard when Auto Paging** or **Show Custom Dashboard Only**

1. Select **Care Visibility > Custom Dashboard > Admin Mode**

   Admin Panel is displayed.
2. Select the **Unit** and **View name**
3. Move the **Patient Indicators** to **Patient Indicator Display** and click **OK**.
4. Move the bed info to the **Whiteboard** tab.

5. Enter the custom SSRS report reference in **Report Reference** (For example, `/Allscripts Patient Flow/Admin Reports/GraphReport`.)

   Select 1 of the following options:

   > **Pass Unit ID Parameter to the Custom Dashboard**
   > **Pass Custom Parameter to the Custom Dashboard**

   Custom Parameter is enabled if **Pass Custom Parameter to the Custom Dashboard** is selected. The parameter format **&param1=value1&param2=value2.....&paramN=ValueN**.

6. Validate the report link by adding the **SSRS Report URL** to your preferred browser.
7. Click **Save View**.
8. Click **User Mode** on the **Whiteboard** tab.

   The **Whiteboard**, **FloorPlan**, and **Custom Dashboard** tab is displayed. You can see graphical report on the **Custom Dashboard** tab.

Chapter 3

Staff assignments

This section helps you understand how to create staff assignments, to enter staff contact information, change a staff assignment column name, and use the current assignment tab and the recent assignment tab.

Enter staff contact information

This procedure explains how to add staff contact information.

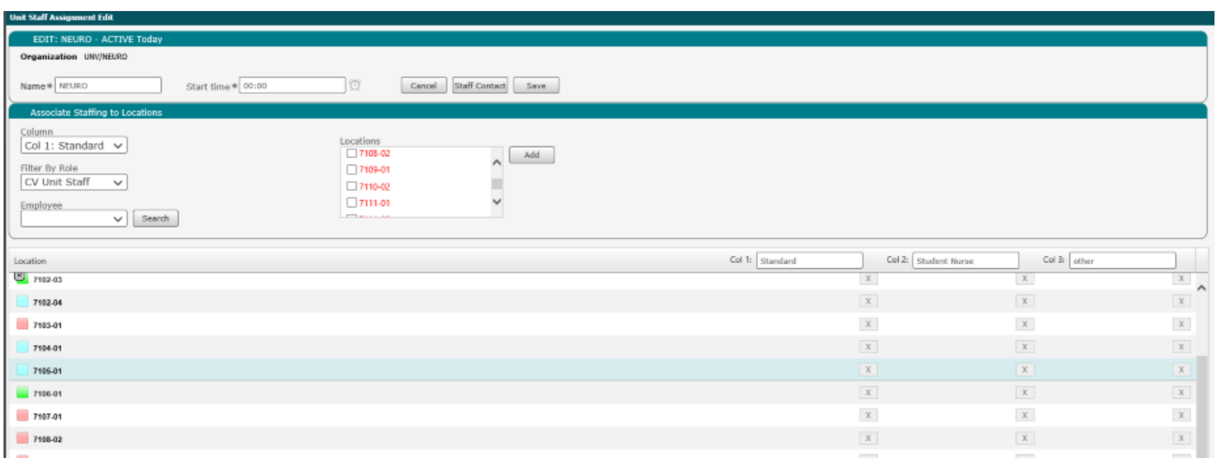
Before you begin

Before you can enter staff contact information, a personnel role must be created, the personnel role must be associated to each user in **Admin**. Refer to *Administration Tools User Guide* and the section *Create Personnel Roles*.

1. Browse to **Care Visibility > Unit Staff Assignment** and select **Edit**
2. **Unit Staff Assignment Edit** opens.

   The names of the employees used for this staff assignment are displayed.

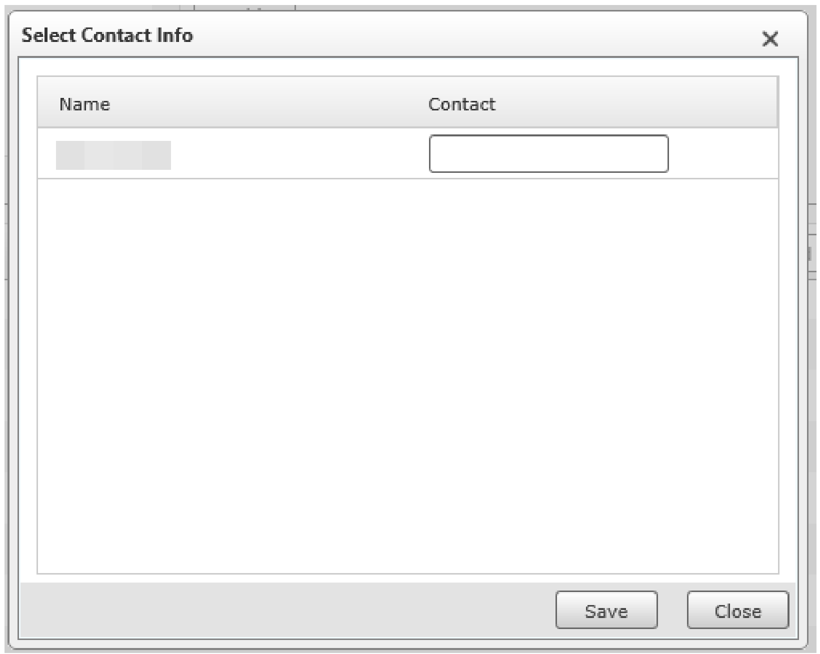
   Figure 18: Unit Staff Assignment Edit

3. Click **Staff Contact**.

Select Contact Info opens.

Figure 19: Staff Contact Info

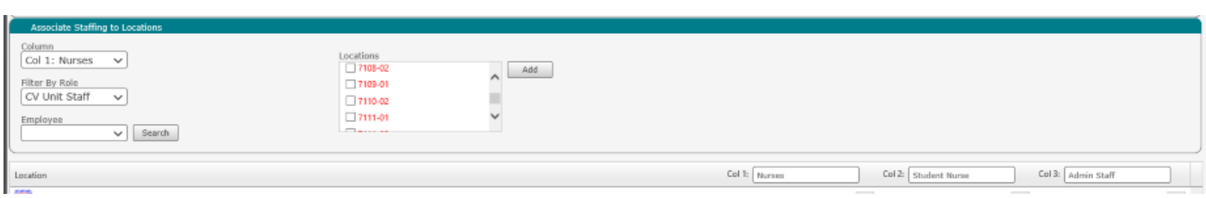


4. Enter contact information for each employee under **Contact**.
5. Click **Save**.

   The **Current Assignments** tab is displayed. Staff assignments are displayed under the **Queue** section.

Change a unit staff assignment column name

1. From **Unit Staff Assignment Edit**, enter a new name for the applicable column (**Col 1, Col 2, Col 3**).



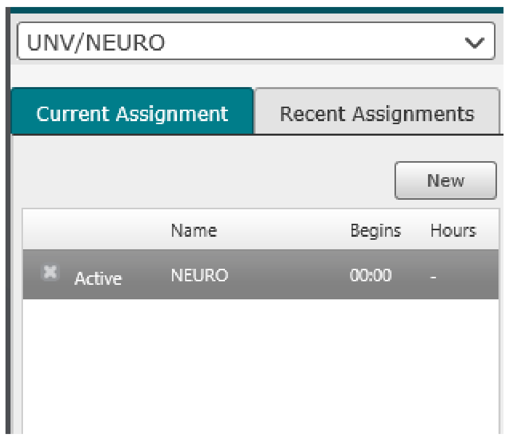
2. Click **Save**.

Current Assignment Tab

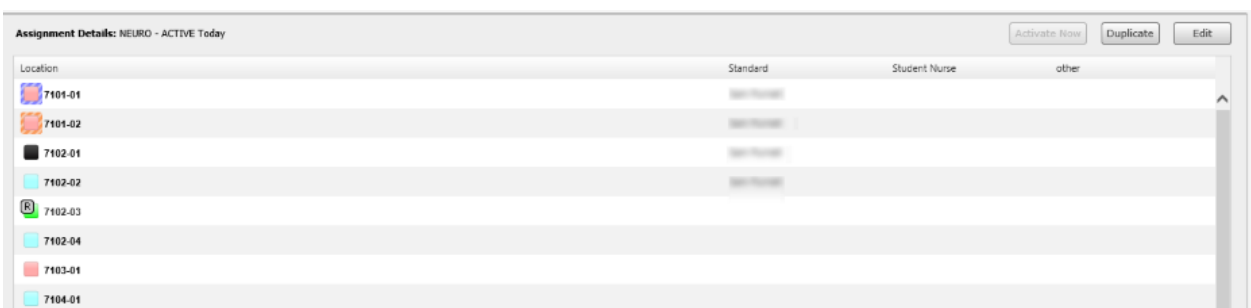
Use the **Current Assignment** tab on **Unit Staff Assignment** to display the queue. Activate, duplicate, and edit schedules within the **Current Assignment** tab.

Current Assignment queue

Staff assignments are displayed under the **Current Assignment** queue.



The **Assignment Details** section displays on the right side of the window.



How queues work: example 1

It is 1:00pm on May 15 the day staff assignment is active, and the queue is displayed as shown in the following table:

	Name	Begins	Hours
Active	Day	N/A	N/A
Today	Evening	13:00	8
Today	Night	23:00	8
5/16	Day	07:00	N/A

The Active row does not display the beginning time or the duration of the assignment.

The Hours column is calculated by the numbers of hours between that staff assignment's start time and the next staff assignment's start time.

At 3:15pm on May 15, the queue displays as shown in the following table:

	Name	Begins	Hours
Active	Evening	N/A	N/A
Today	Night	23:00	8
5/16	Day	07:00	N/A

How queues work: example 2

The values in the Hours column are rounded up or down to the nearest hour. If the duration of the staff assignment is 12 hours and 30 minutes, as in this example, it is rounded up and the Hours column displays 13. If the staff assignment is 12 hours and 15 minutes, the Hours column displays 12.

	Name	Begins	Hours
Active	Day	N/A	N/A
Today	Night	6:30	13
5/16	Day	07:00	N/A

Manage schedules

Activate, duplicate, or edit a schedule under **Current Assignment**.

Activate a schedule

Follow these steps to activate a schedule in **Current Assignment**.

1. Select the schedule to activate.
2. Click **Activate Now**.

Duplicate a schedule

Follow these steps to duplicate a schedule in **Current Assignment**.

1. Select the schedule to copy.

2. Click **Duplicate**.

Results of this task

All of the employee assignments are copied, but the staff contact information is not copied.

Edit a schedule

Follow these steps to edit a schedule in **Current Assignment**.

1. Select the schedule to edit.
2. Click **Edit**.

Create staff assignments

Use Care Visibility® to create and maintain unit staff assignments and on-call assignments for nursing units.

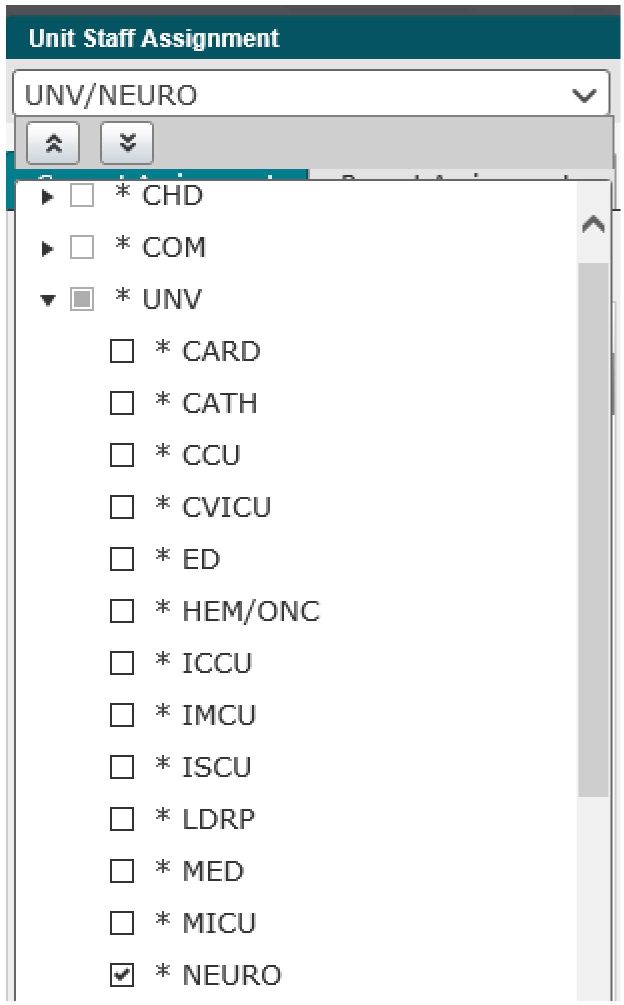
Before you begin

Verify you are assigned to the front end user role.

1. From the homepage, go to **Care Visibility > Unit Staff Assignment**.
2. Select the organization where the assignment is made.

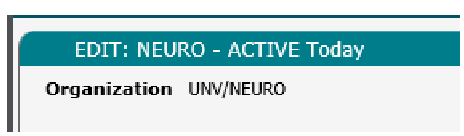
The number of units you can access varies by organization and role.

Figure 20: UNV/NEURO Window



3. Click **New**.

   Unit Staff Assignment Edit displays the organization in the upper left corner.



4. Enter the **Name** of the unit staff assignment.

   This option specifies the name of the schedule and typically represents the shift or time period that this assignment covers.

5. For **Start Time**, do one of the following:

- > Click the clock to set the time using the time picker.
- > Enter the time into **Start Time**.

6. From **Column**, select a column value.

   Up to three persons can be assigned to the same bed. Add up to three columns to assign primary, secondary, and tertiary bed coverage. As required by your organization, customize column names.

7. From **Filter By Role**, select from the available Care Visibility® personnel roles.
8. From **Employee**, select from the available employees or click the search link to view a list of available employees.

   The employee names that are displayed include only those employees associated with the specific unit. To add an employee not associated with that unit (like a float pool nurse), use

Search to search all employees at the facility. Narrow searches by role, last name, first name, or employee ID.

Figure 21: Associate Staffing to Locations

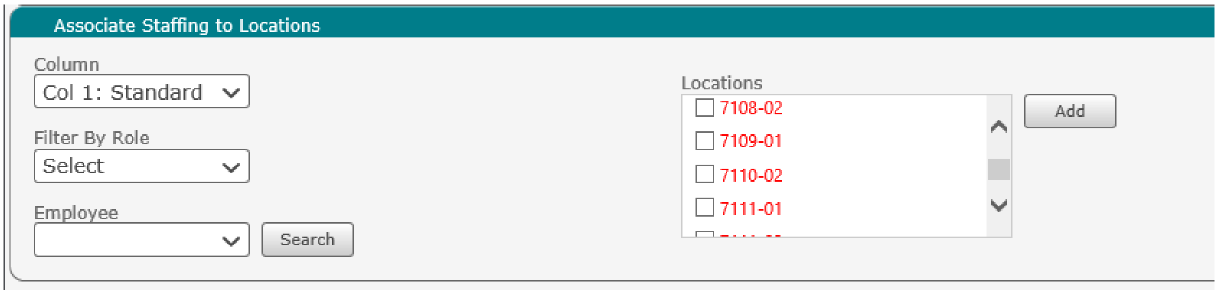
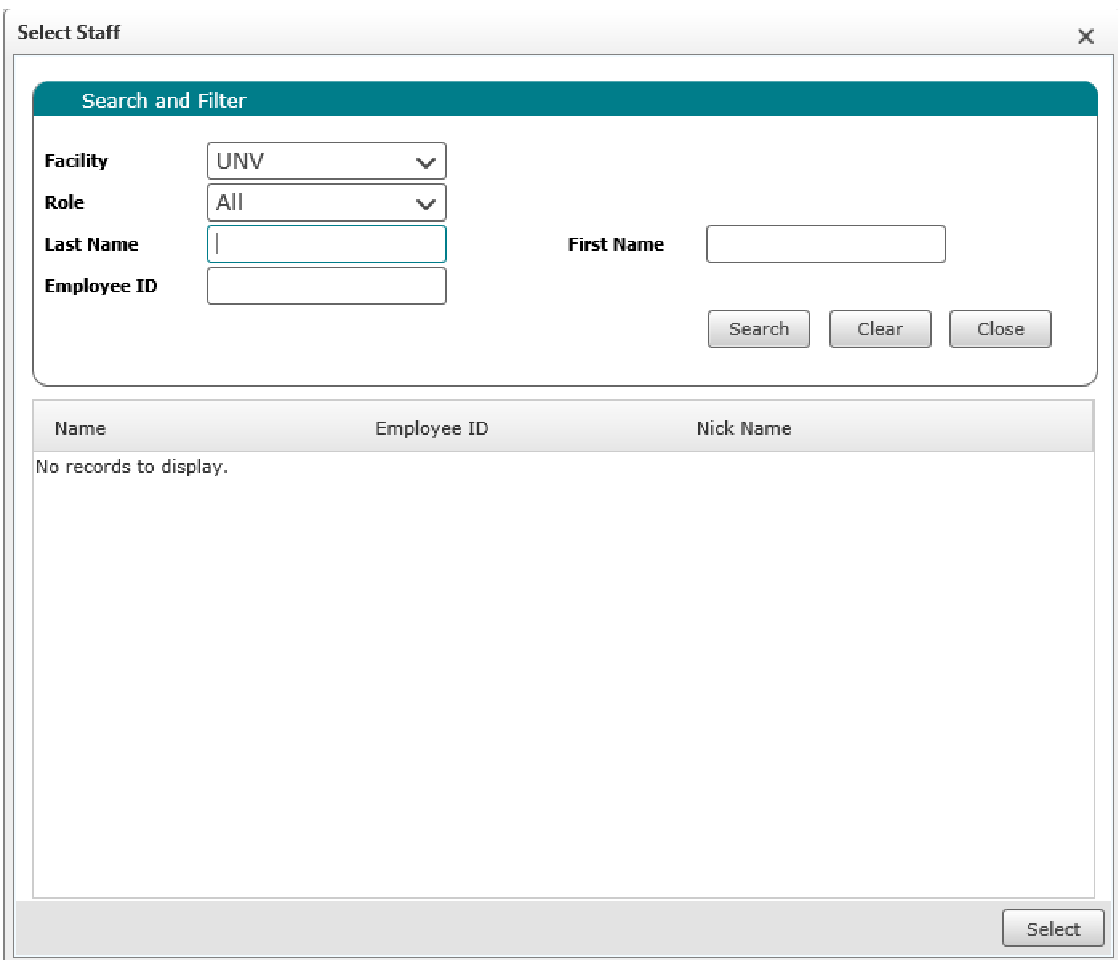


Figure 22: Search and Filter



9. Under **Locations**, select the locations (beds) to which the employee is assigned. You can scroll down as necessary to identify all locations.

10. Click **Add**.
11. Repeat steps **2** through **10** for each employee you want to assign.

    Locations that have been assigned are displayed in green text, and locations that have not been assigned are displayed in red text.

Recent Assignments tab

The **Recent Assignments** tab displays all recently assigned schedules. Copy previous assignments under the **Recent Assignments** tab for simple reuse.

Copy a previously used assignment

1. Select the assignment to copy.
2. Click **Add to list**.

Chapter 4

New Message board functionality

Use this section to understand functions within Message Board.

Message Board

Message Board enables members of the care team to access, from 1 location, specific unit and hospital messages. Unit messages can include messages such as `Fall Free Days __` or `VAP Free Days___`. Hospital messages can include information such as `Hospital at __% Capacity` or `Expedite Discharges`.

Message Board displays all active notes from the **IDN**, **Region**, **Facility**, **Unit**, and **Pod** organizations in that order. Users who enter the notes or messages from the Care Visibility® **Message Board** can specify active and inactive dates. Notes entered using the Care Visibility® **Message Board** are active as of the day they are entered and become inactive when another note is created or the original note is cleared out and saved.

Add a note to the Message Board

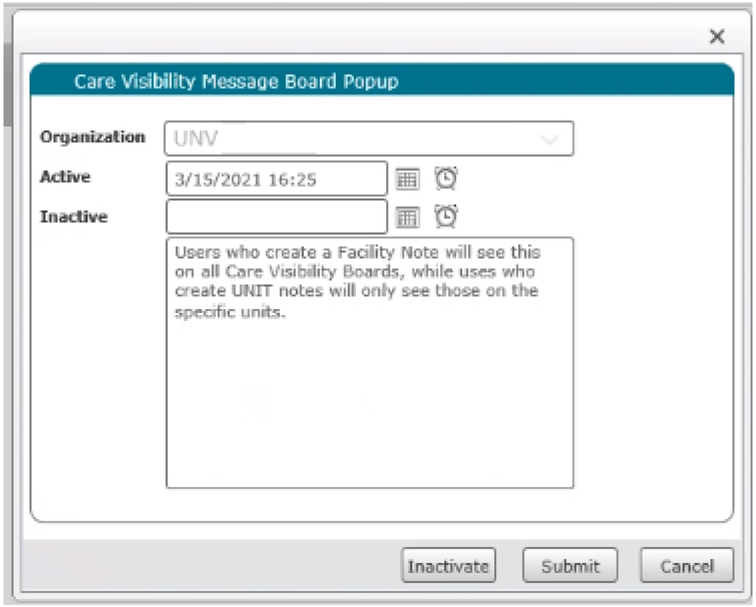
> **Note:** Only alphanumeric and common punctuation characters can be entered into any of the notes.

1. From the unit panel in Care Visibility®, click **Message Board**.

   The Care Visibility® Message Board displays.

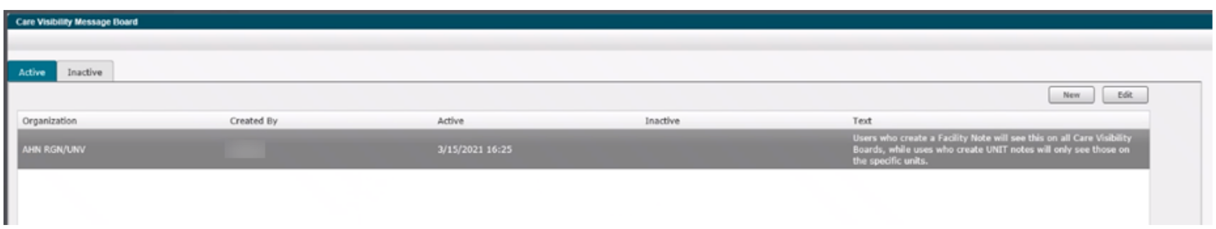
2. Click **New**.

   The **Care Visibility Message Board Pop-up** displays.



3. (Optional) Select options for **Organization**, **Active Date** and **Inactive Date**, if needed.
4. Enter a message in the text box.
5. Click **Submit**.

   The new message is displayed in the **Message Board** section of the Care Visibility® window.



Update a note on the Message Board from a unit or pod worklist

> **Note:** Only alphanumeric and common punctuation characters can be entered into notes.

1. From the unit window, click **Message Board**.

   Care Visibility Note Unit or **Care Visibility Note Portal** is displayed.
2. Do 1 of the following:

- > Enter a new note.
- > To use a previous note, double-click the existing note. It is displayed in the note text box.
- > To remove the note, clear the text box. `[no note]` is displayed.

3. Click **Save**.

   The note is displayed in the **Message Board** on the Care Visibility® window.

Update the Message Board

Authorized users can add a note to any organization or combination of organizations that they can access. These organizations include regions or facilities.

> **Note:** Only alphanumeric and common punctuation characters can be entered into notes.

1. Under **Care Visibility** in the left navigation pane, select **Message Board**.
2. Select the note you want to edit and click **Edit**.

   The **Care Visibility Message Board Pop-up** opens.
3. (Optional) Select options for **Active** and **Inactive**, if needed.
4. Edit the note as needed.
5. Click **Inactivate**, **Submit**, or **Cancel**.

View Inactive Messages

1. Click the **Inactive** tab.
2. Select the note you want to view.
3. Click **View**.

   The note is displayed. You can view the entire note, but you cannot make or save any changes.

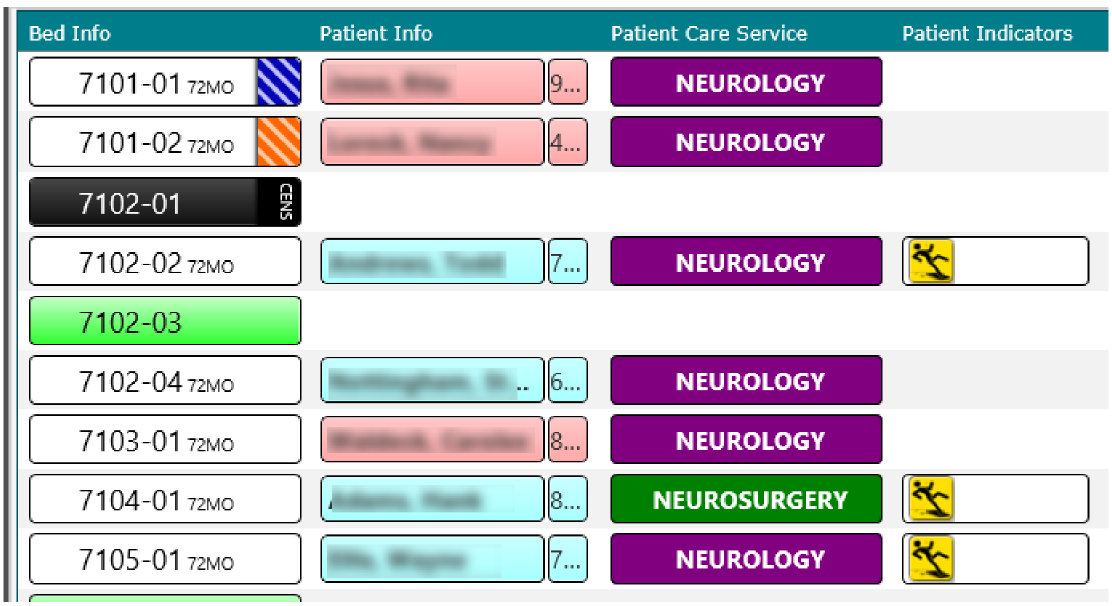
Chapter 5

Patient indicator

Use this section to set up patient indicators and update them.

Set up patient indicators

Care Visibility® patient indicators are used to display relevant patient care attributes on a Care Visibility® white board. Care providers then have the ability to quickly and easily view patient information.



The Care Visibility® patient **Indicators** tab on **Patient Detail** displays all available patient boxes and patient attributes identified to be Care Visibility® patient indicators. Patient indicators are defined in the admin tool for **Patient Fields** and **Attributes**.

Patient attributes must be selected on the attributes tab of **Patient Details**. The attributes and icons are then available on the **Care Visibility Indicator** tab for deletion or modification.

Update patient indicators

This topic describes how to update Care Visibility indicators on **Patient Details**.

Patient indicators might already exist when a patient is admitted to an inpatient unit based on information that was provided about the patient visit in the admission request.

Clicking the **CV Indicators** tab of the patient details window displays active care indicators at the top of the tab and additional indicators at the bottom of the tab.

You can update, deactivate, or reactivate any indicator for the patient if you have the authorization item, Patient Details–Update, associated with your user name or role.

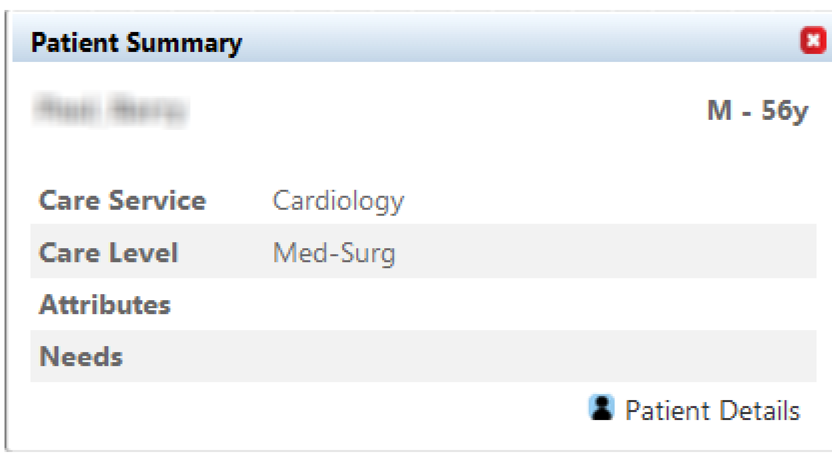
1. Click **Bed Management**.
2. Under **Bed Management**, select **Unit View**.

   A list of patient names is displayed.

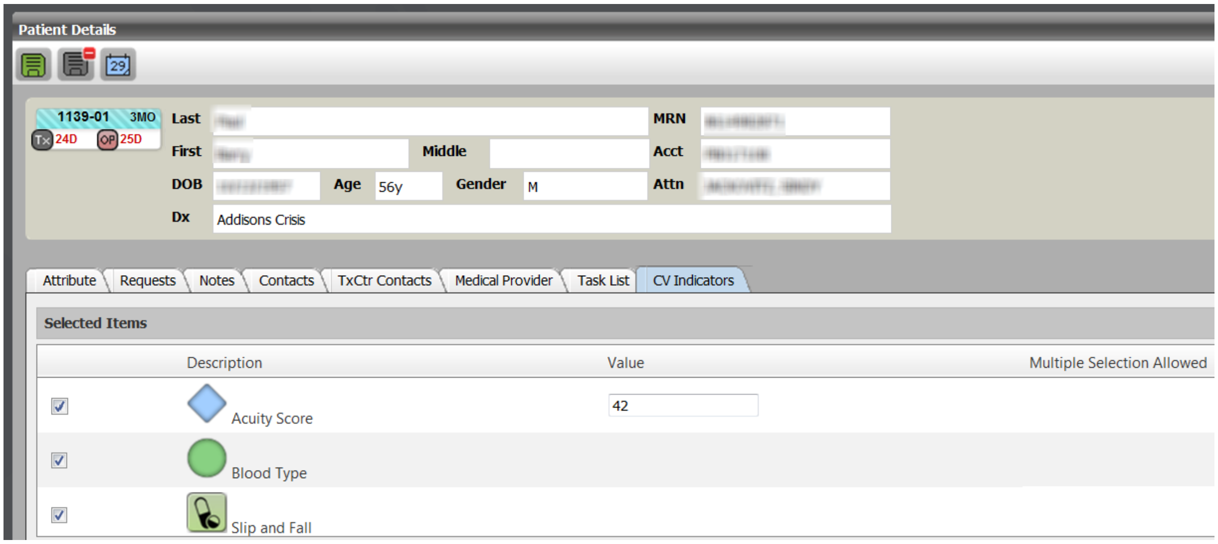
3. Click the name of the patient.

   Patient Summary is displayed.

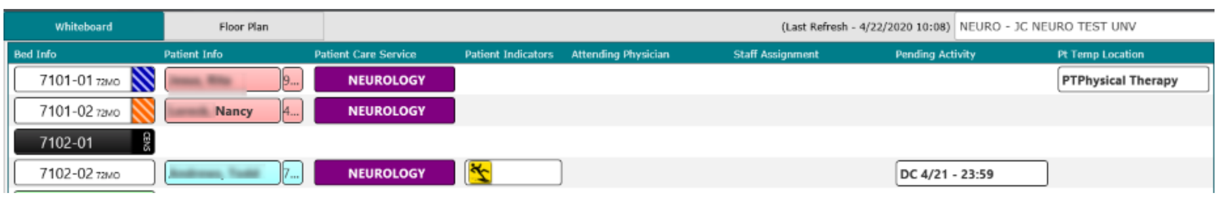
   

4. Click **Patient Details**.
5. Click the **CV Indicators** tab.

   The **Care Visibility Patient Indicator** pane is displayed.



The top section of the panel, **Selected Items**, lists the CV indicators that were previously selected for this patient and are currently displayed on the Care Visibility® Whiteboard.



6. (Optional) To modify or inactivate an active indicator, clear the box to the left of the indicator or in the list of attribute values.

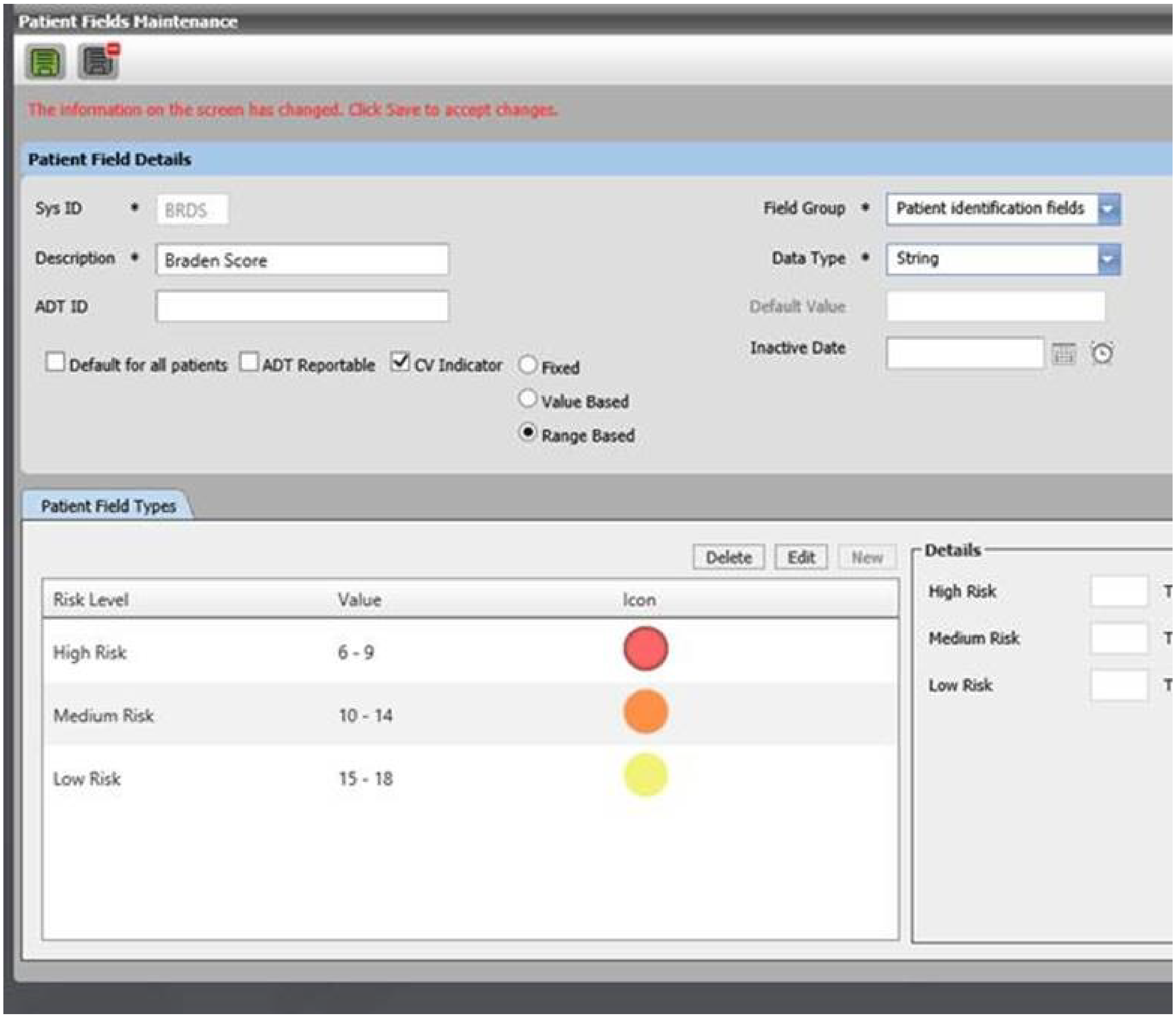
   If the indicator is value-based, you can change the value for the patient. The value can be alphanumeric and a maximum of three characters.

7. (Optional) To activate an indicator for a patient, select the box to the left of the indicator.

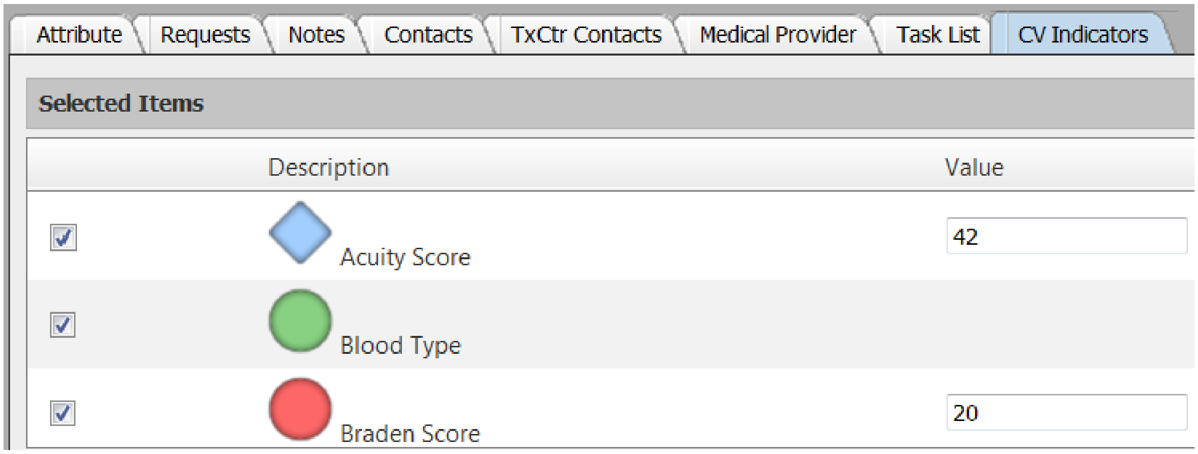
   Additional indicators that are available for this patient (indicators that are not already active) are displayed under **Available Items**. Items are grouped and ordered based on the current application configuration.

8. Click **Save** to save your changes.

   If the CV indicator is range-based, the icon color changes based on the severity that is associated with the patient's condition.



In this example, the patient's Braden Score value changed to 20. The Risk Level is High Risk (Red). The Care Visibility® icon displays red in the Patient Details CV Indicators tab and on the Care Visibility® Whiteboard.



Results of this task

New indicator descriptions and values move to the **Selected Items** window and are also displayed in the Care Visibility® Whiteboard under the **Indicators** column.

For more information

For more information and the most up-to-date documentation, go to the Allscripts Central website at **https://central.allscripts.com**. You can access the Product Documentation portal from this website.

1. Sign in to the Allscripts Central website.
   - If you have an Allscripts Central account, enter your user name and password, and click **Sign in**.
   - If you do not have an Allscripts Central account, click **Create one** to begin creating a new account.

   The Allscripts Central home page is displayed.
2. Go to **My Products > Product Documentation**.

   The Product Documentation portal landing page is displayed.

   The list of products under the **Product Name** box reflects your preferences in Allscripts Central Central. You can navigate to the documentation for a product using **Product Name** in conjunction with the search function.

   Product tiles are also displayed and reflect your Allscripts Central preferences.
3. From **Product Name**, select the product on which to search for documentation.

   Product Name uses predictive searching, so as you type the product name, the list displays only matching products. Select the correct product when it is displayed.
4. In the search box, enter search criteria.

   The search box also uses predictive searching. As you type, topics that match the criteria are displayed below the search box.
5. To complete your search, perform one of the following actions:
   - Click the magnifying glass.
   - Select one of the topics displayed beneath the search box.

   Search results are displayed in the main pane. You can use the filters in the left pane to further narrow your results. For example, you can select **Feature Guides** from **Document Type** to display only topics that are included in a feature guide.
6. Click a topic title to open the topic in the context of the book indicated by the product, version, and document type tags that are displayed beneath the title.

> **Note:** If a topic is included in more than one book, a list of the books in which the topic is included is displayed beneath the topic title. Select the applicable book from the list. The topic opens in the context of that specific publication.

What to do next

You can navigate the Product Documentation portal using multiple methods. From the bottom of the portal landing page, click **Helpful Tips** under **Getting Started** to learn more about using the portal.

Index

U

V

W