CAQH Username/Password Retrieval

- Providers are encouraged to call the CAQH Provider Helpdesk to retrieve their login information and to update the contact information to their email address.
Obtain NPPES User ID

To enroll in Medicare online all providers will need to obtain their NPI user id and password.

To obtain the NPI User ID:

1. Contact the NPI Enumerator at (800) 465-3203 and request the provider user ID.

2. Once the provider user ID has been requested, request the NPI password be reset as well. The NPI password cannot be reset without the user ID.
Obtain NPPES User ID

• Go the NPPES website and click on the “Reset Forgotten Password” button.

https://nppes.cms.hhs.gov/NPPES/LoginPage.do?userType=PROVIDER