

# **TRIAGE COURSE**

**PURPOSE:** The purpose of this eight hour program is to provide the Emergency Department nurse with the knowledge and skills to effectively triage patients in the ED in using the Emergency Severity Index: Five Level Triage System. SINGH THE accordance with hospital and departmental policies and protocols

- OBJECTIVES:**
1. Define Triage and identify all its components.
  2. Discuss the roles and responsibilities of the triage nurse.
  3. List the aspects of good customer service.
  4. Identify legal/ethical issues in triage.
  5. Identify and discuss Triage “Red Flags.”
  6. Identify and discuss the five levels of the Emergency Severity Index (ESI).

**TARGET AUDIENCE:** All Registered Nurses working in the Emergency Department.

**PREREQUISITES:** Registered Nurses with a minimum of six months experience in emergency nursing.

**FACILITATORS:** Donareen Denny, MSN, RN, CCRN (Program Leader)  
Ray Cupid, BSN, CEN  
Lauretta Joseph, RN, FNP, CCRN

**2009 CLASS SCHEDULE:**

<b>DATE</b>	<b>TIME</b>	<b>LOCATION</b>
<b>MAY 12, 2009</b>	<b>8AM – 5PM</b>	<b>440 LENOX RD, 2G</b>

**CONTACT HOURS:** 8.1 contact hours

**REGISTRATION:** Please call Nursing Education/Institute of Continuous Learning at 718-270-2983 Monday – Friday between 8:30AM and 5PM.