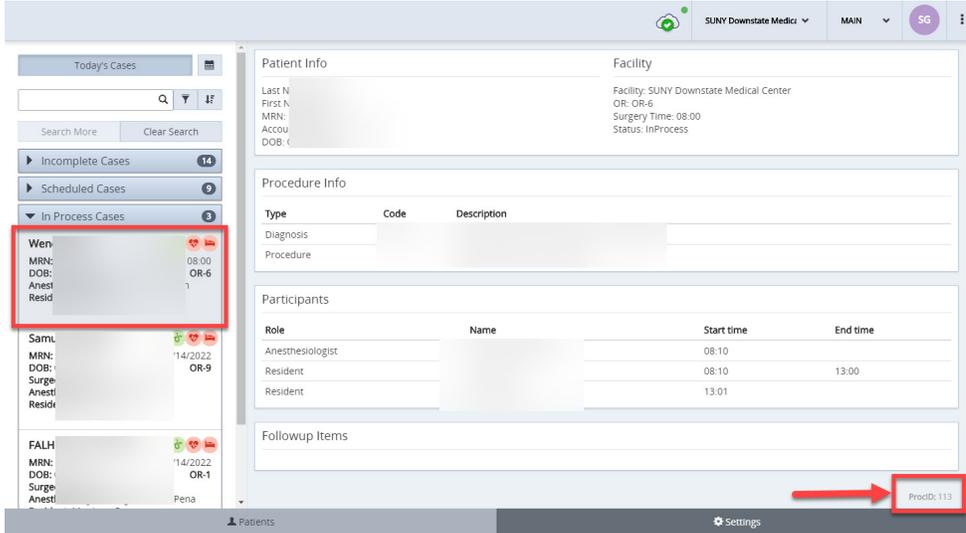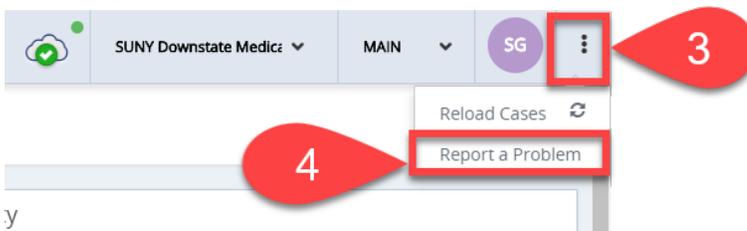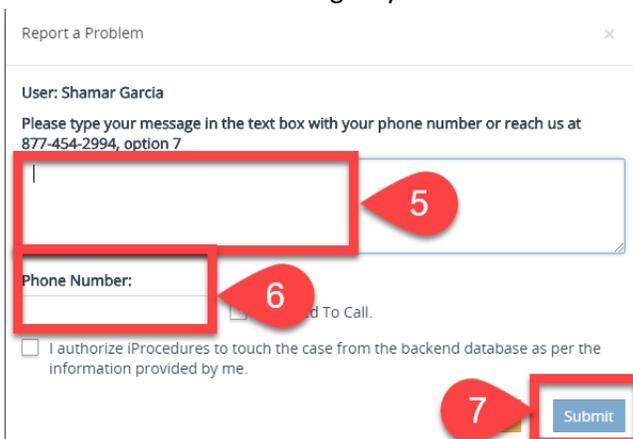# Contacting iPro Support

1. Log into **iPro**, using your windows credential.
   (If you are not able to login, please call iPro at **1-877-454-2994 Option 7**)
2. Select the case you are having issues with and get the **ProdID** located on the bottom right

3. Click the three dotted ellipsis icon located on the top right
4. Select **Report a Problem**

5. Enter the **Description** of the issue you are having along with the:
   A. **ProdID**
   B. **Patient MRN**
6. Provide a **Phone number**
7. Then click **Submit**. iPro will give you a call back